Welcome to Malaysia - New Students

Arrival of International Students to Malaysia

Standard Operating Procedures (SOP)

New Students with valid eVAL (Visa Approval Letter)

22nd January 2022

* The SOPs stated are in accordance with guidelines of MOHE, MOH, NADMA, EMGS and can be revised at anytime.

A · P · U
ASIA PACIFIC UNIVERSITY
OF TECHNOLOGY & INNOVATION

Ready to

Welcome

International Students

The wait is over!

Before you make a decision to travel, please ensure that:

1. Your country **does not have a travel ban** for overseas travel.
2. You are **fully vaccinated** against Covid-19 (*see details on page 8*)
3. You have been issued a **e-VAL (Visa Approval Letter) and is Valid and not Expired.** The e-VAL validity period is **6 months** from the date of issuance. **(We will be extending the expired VALs upon requests and subject to Immigration's approval).**
4. Please note that your **Passport** must be **valid for at least 18 months** from the expected date of VAL Issuance. For example, 10th Feb 2022 – means your passport must be valid at least until 15th Aug 2023.
5. The Malaysian Mission (High Commission, Embassy or Consulate) in your country is open for you to apply **Single Entry Visa (SEV)** – *where applicable*.
6. You are **healthy and eligible to travel** to Malaysia.
7. You have **secured Accommodation for your stay in Malaysia.** Please fill the **Declaration of Accommodation** http://tiny.cc/AccommodationDeclaration
8. You are **willing to pay for the cost** of Quarantine & Covid-19 Tests.

Important Reminder - Passport Expiry Date

- Please note that your **Passport** must be **valid for at least 18 months** from the expected date of VAL Issuance. For example, 10th March 2022 – means **your passport must be valid at least until 15th September 2023.**

- Our Visa Processing Team will revert to you if you have to extend your passport for the issuance of eVAL (Visa Approval Letter).

New Students with valid e-Visa Approval Letter (eVAL)

Category of new students allowed to arrive in Malaysia

Categories of New Students

Category 1

New Student with EMGS Approval Letter but without eVAL (EMGS 32%)

If you have submitted your Accommodation Declaration to your respective Counsellor, please wait for your eVAL and Travel Authorisation to be approved.

If you have not yet submitted the Accommodation Declaration, please submit your accommodation details, from the link below: https://bit.ly/3bPRxMj

Category 2

New Student with EMGS Approval Letter but **expired** eVAL (EMGS 70%)

The validity of the eVAL is **6 months** from the date of issuance.

If your eVAL has expired, please fill-up the form from the link below:
https://bit.ly/3CZtuoB

Full Vaccination

Students that are allowed to enter must comply with the following requirements of **full vaccination:**

The definition of **full vaccination** is as follows:

a. **For those who are on the two-dose vaccines** (eg. Pfizer, AstraZeneca, Moderna, Sinovac, Sinopharm, Sputnik V), full vaccination is considered achieved **14 days** after receiving the second dose.

b. **For those who are on the single-dose vaccines** (eg. Johnson&Johnson, Cansino), full vaccination is considered achieved **28 days** after receiving the dose.

WE ADVISE STUDENTS WHO HAVE NOT YET ACHIEVED FULL VACCINATION STATUS TO ENSURE THAT YOU TAKE THE NECESSARY STEPS TO COMPLETE YOUR VACCINATION SOONEST POSSIBLE

Updated Quarantine Duration

Effective 24th January 2022

	Fully vaccinated adults with booster or adolescents travelling alone	Fully vaccinated without booster
Quarantine period	5 days	7 days
Tests required	• RT-PCR COVID-19 2 **days before departure** with a negative COVID-19 result • RT-PCR COVID-19 on the day of arrival • RT-PCR on Day 4 **OR** supervised RTK-Ag on Day 5	• RT-PCR COVID-19 2 **days before departure** with a negative COVID-19 result • RT-PCR COVID-19 on the day of arrival • RT-PCR on Day 5 **OR** supervised RTK-Ag on Day 7
Release from quarantine	Release on Day 5 if RT-PCR on Day 4 is negative **OR** if supervised RTK-Ag test on Day 5 is negative.	Release on Day 7 if RT-PCR on Day 5 is negative **OR** if supervised RTK-Ag test on Day 7 is negative.

BEFORE Arrival - New Students with valid eVAL (Visa Approval Letter)

Once the Immigration Department of Malaysia has approved the eVAL, the **eVAL and the Travel Authorization (Permission to Enter Malaysia)** together will be auto-generated and made available for download through EMGS Website. The Travel Authorization can be downloaded from here

mysafetravel - Make Payment of Quarantine and Covid-19 Tests at safetravel.myeg.com.my, proceed to download the **MyQR by MyEG** mobile app and log in with your registered account. Payment should be made before travelling.

If you have a residence where you are staying alone, you have an option to apply for **Home Quarantine**, you can do this by submitting a formal application between 7-10 days prior to travelling to Malaysia by visiting the Ministry of Health portal at https://hso.moh.gov.my/outbreak-portal-hqa/index

You are required to have the following documents before the date of departure:

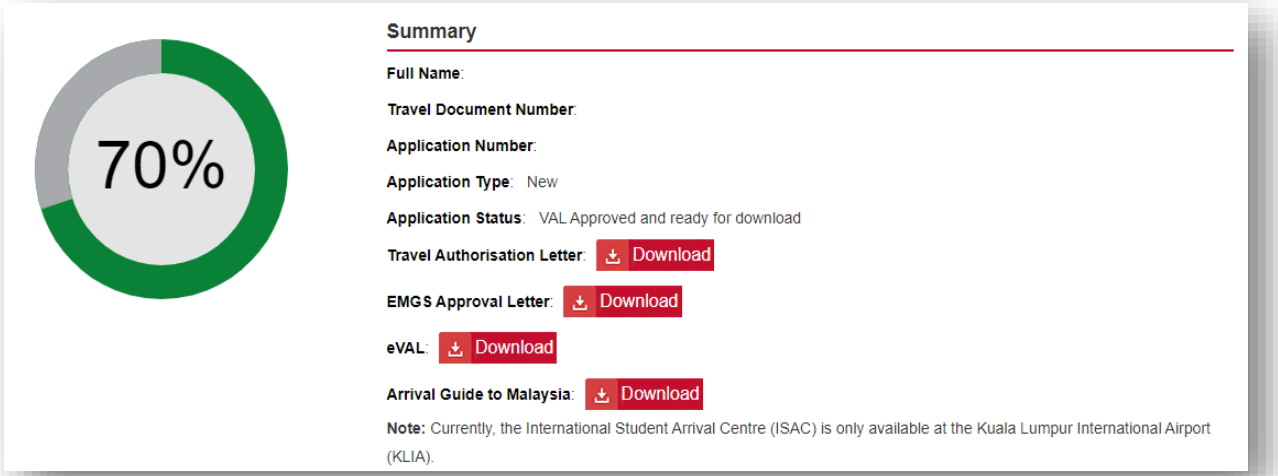
- Travel Authorisation Letter (Validity period of 6 months)
- Flight tickets and copy of Passport
- Payment Receipt of COVID-19 Screening Tests and Quarantine Charges for Travelers coming into Malaysia. https://safetravel.myeg.com.my/ (payment should be made before travelling)
- Submit your Pre-Arrival Information at the EMGS Website via https://visa.educationmalaysia.gov.my/ with your flight arrival details

Single Entry Visa - For countries that require visa to enter Malaysia, you are also REQUIRED to apply for a Visa with Reference (VDR) at the nearest Malaysian Embassy / High Commission / Consulate General together with Travel Authorisation. (Please see Slide No 11 and 12 for details)

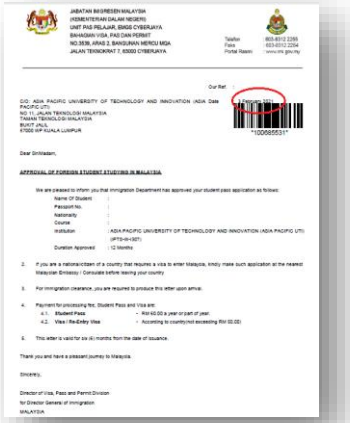
You are required to undergo the RT-PCR Covid-19 Test **within two (2) days** before travelling to Malaysia. The RT-PCR Covid-19 test result must be translated in **ENGLISH** so that the respective authorities in Malaysia can inspect it.

BEFORE Arrival - New Students with valid eVAL (Visa Approval Letter)

01 Once the Immigration Department of Malaysia has approved the eVAL, the **eVAL and the Travel Authorization (Permission to Enter Malaysia)** together will be auto-generated and made available for download through EMGS Website. The Travel Authorization can be downloaded from: https://visa.educationmalaysia.gov.my/emgs/application/searchForm



e-VAL – Visa Approval Letter



Travel Authorisation Letter

02 Fill up the **APU Students Arrival Form** at http://tiny.cc/ArrivalsControl

BEFORE Arrival - New Students with valid eVAL (Visa Approval Letter)

Once the Immigration Department of Malaysia has approved the eVAL, the **eVAL and the Travel Authorization (Permission to Enter Malaysia)** together will be auto-generated and made available for download through EMGS Website. The Travel Authorization can be downloaded from here

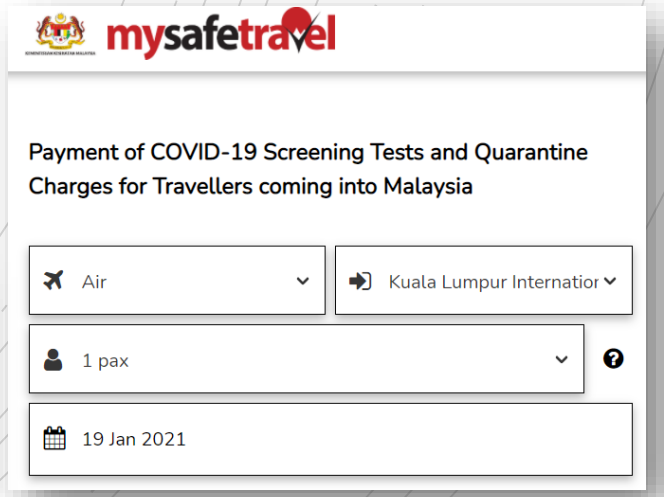
mysafetravel - Make Payment of Quarantine and Covid-19 Tests at **safetravel.myeg.com.my**, proceed to download the **MyQR by MyEG** mobile app and log in with your registered account. You will have to submit the payment receipts together with flight ticket to Malaysian Mission to obtain Entry Permit & SEV (where required).

Book your Quarantine Hotel

STEP 1: Go to https://safetravel.myeg.com.my/
STEP 2: Register with your personal details.
STEP 3: Login to your Account and choose the Quarantine Package.
STEP 4: Make the payment online.
STEP 5: Download MYQR by MYEG mobile app.
STEP 6: Login using your credentials.
STEP 7: Download the generated QR code from the app.

Book your Flight Ticket

Do ensure the flight ticket purchased in **at least 7 days** away.



Single Entry Visa (SEV) - Required

STUDENTS FROM THE FOLLOWING VISA REQUIRED NATIONAL MUST OBTAIN SINGLE ENTRY VISA (SEV) FROM MALAYSIA REPRESENTATIVE OFFICE OVERSEA BEFORE ENTERING MALAYSIA. STUDENTS MUST ALSO PROVIDE VISA APPROVAL LETTER (VAL) AT THE POINT OF ENTRY

Algeria
Argentina
Austria
Bahrain
Bangladesh
Belgium
Bosnia and Herzegovina
Brazil
Cambodia
Cameroon
Chile
China
Croatia
Cuba
Czech Republic
Egypt
Finland
France
Germany
Ghana
Guinea
Hong Kong SAR China
Hungary
India
Indonesia
Iran
Ireland
Italy
Japan
Jordan
Kazakhstan
Kosovo
Kuwait
Laos
Lebanon
Malta
Mexico
Morocco
Mozambique
Myanmar
Nepal
Nigeria
North Korea
Oman
Pakistan
Peru
Philippines
Poland
Qatar
Romania
Russia
Rwanda
Samoa
Saudi Arabia
Senegal
Serbia
Sierra Leone
South Korea
South Sudan
Spain
Sri Lanka
Sudan
Sweden
Taiwan
Thailand
Timor-Leste
Turkey
Turkemenistan
Ukraine
United Arab Emirates
Uzbekistan
Venezuela
Vietnam

Source - https://visa.educationmalaysia.gov.my/guidelines/sev-required-countries.html

Single Entry Visa (SEV) - Not Required

STUDENTS FROM THE FOLLOWING NON VISA REQUIRED NATIONAL MAY PROCEED TO ENTER MALAYSIA BY PROVIDING THE 'VISA APPROVAL LETTER' (VAL) AT THE POINT OF ENTRY

Antigua & Bermuda
Australia
Bahamas
Barbados
Belize
Botswana
Brunei
Canada
Dominica
Fiji
Gambia
Grenada
Guyana
Ireland
Jamaica
Kenya
Kiribati
Lesotho
Liechtenstein
Malawi
Maldives
Mauritius
Namibia
Nauru
Netherland
New Zealand
Papua New Guinea
Seychelles
Singapore
Solomon Island
South Africa
St Kitts & Nevis
St Lucia
St Marino
St Vincent Grenadine
Swaziland
Switzerland
Tanzania
Tonga
Trinidad & Tobago
Gilbert Isl Tuvalu
Uganda
United Kingdom
Vanuatu
Western Samoa
Zaire
Zambia
Zimbabwe

STUDENTS FROM THE FOLLOWING VISA REQUIRED NATIONAL WITHOUT MALAYSIA REPRESENTATIVE OFFICE ARE PERMITTED TO ENTER WITHOUT SINGLE ENTRY VISA. HOWEVER, STUDENTS MUST PROVIDE THE 'VISA APPROVAL LETTER'(VAL) AT THE POINT OF ENTRY

Afghanistan
Albania
Angola
Armenia
Azerbaijan
Belarus
Benin
Bhutan
Bolivia
Bulgaria
Burkina Faso
Burundi
Cape Verde
Central African Rep
Chad
Colombia
Comoros
Congo Demo. Rep
Congo Republic
Costa Rica
Denmark
Djibouti
El Salvador
Equador
Equat. Guinea
Eritrea
Estonia
Ethiopia
Gabon
Georgia
Greece
Guatemala
Guinea-Bissau
Haiti
Honduras
Iceland
Ivory Coast
Kyrgyzstan
Kyrgyz Republic
Latvia
Liberia
Libya
Lithuania
Luxembourg
Macao
Macao SAR
Macedonia
Madagascar
Mali
Moldova
Mauritania
Monaco
Mongolia
Nicaragua
Niger
Norway
Palestine
Panama
Paraguay
Portugal
Sao Tome & Principe
Slovakia
Slovenia
Somali
Somalia
Suriname
Tajikistan
Togo
Tunisia
Upper Volta
Uruguay
Vatican City
Western Sahara
Yugoslavia

Source - https://www.imi.gov.my/portal2017/index.php/en/main-services/pass.html?id=288

BEFORE YOU TRAVEL

Students are required to download the MySejahtera app from iOS App Store, Google Play Store or Huawei AppGallery to complete all the required information three (3) days prior to the arrival gate.

WELCOME
Kuala Lumpur
KLIA & KLIA 2
Airports

UPON Arrival (New students with eVAL)

You can only enter Malaysia via these Authorised Entry points: KLIA / KLIA 2.International Students that attempt to enter Malaysia from other entry points will be denied entry and may risk being deported to their country of origin.

You are required to have the following documents:

- Student Visa Approval Letter (e-VAL)
- Travel Authorisation Letter (Permission to Enter Malaysia)
- Single-Entry Visa (SEV) in your Passport *(where applicable)*

- Students are required to comply with the mandatory quarantine **5 days or 7 days** upon arrival to Malaysia. The quarantine period might be extended, depending on the risk assessment conducted by authorities.
- You are required to undergo the RT-PCR Covid-19 Test within **two (2) days** before travelling to Malaysia.
- You will also be required to undergo **second COVID-19 screening test** at the arrival hall in the international airport entry point at Malaysia.

You will have to present the QR code generated from the mobile app at KLIA/KLIA2 International Airport. Once the QR code is verified, you will proceed to immigration, to collect your luggage and to Quarantine Station (Hotel).

Unfortunately, If you are tested POSITIVE, our Ministry of Health Officers will arrange for medical treatment at a hospital. The cost of the treatment will be borne by the students.

AFTER Immigration Clearance

You will be transported to the Quarantine Station once you've cleared the Immigration and exited the Arrival Gate. You will undergo a **MANDATORY QUARANTINE period 5 days or 7 days** starting from your Arrival Date.

You are required to have MySejahtera application active at all times in your smartphone. You need to ensure your mobile phone, or the device is always with you and in active mode at all times during the surveillance and observation period. You shall ensure that all information provided in MySejahtera application is accurate and correct.

Mandatory Quarantine

5 Days / 7 Days

5 days or 7 days Mandatory Quarantine borne by the student

Transport is provided to Quarantine Station and for Covid-19 test

Covid-19 test will be conducted on arrival and upon completion of your quarantine

If tested negative, Release Order will be issued by the Ministry of Health, Malaysia

Important Notice : All costs (COVID-19 PCR test and expenses during quarantine shall be borne by the applicant. Failure to bear the quarantine costs or any monies due to the Government of Malaysia, the applicant's active pass will be cancelled, blacklisted in Immigration system and issued with Notice of 'Not To Land' (NTL) for deportation.

Mandatory Quarantine at Designated Quarantine Station (Hotel)

International students that are allowed entry into Malaysia will be subjected to:

- 5 days or 7 days compulsory quarantine at designated Quarantine Station stipulated by the National Disaster Management Agency (NADMA) and Ministry of Health (MOH).
- The cost for Quarantine & Covid-19 Tests will be ranging from RM 1,600 to RM 2,300.
- **Students must make an online payment at safetravel.myeg.com.my for Quarantine cost** before leaving for Malaysia mysafetravel

With PT-PCR Test Result (5 days)	
Item	**Fee**
Transportation	RM 250.00
Accommodation (Minimum RM 175/per night) - 5 days	RM 875.00
RT-PCR Test (RM 250.00 / per test)	RM 500.00
Total	**RM 1,625.00***

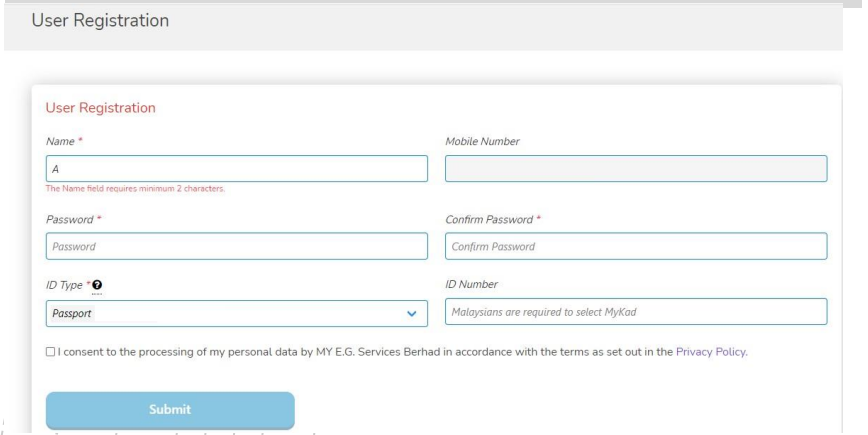
With PT-PCR Test Result (7 days)	
Item	**Fee**
Transportation	RM 250.00
Accommodation (Minimum RM 175/per night) - 7 days	RM 1,225.00
RT-PCR Test (RM 250.00 / per test)	RM 500.00
Total	**RM 1,975.00***

**The fees are subject to revision by the Malaysian Government*

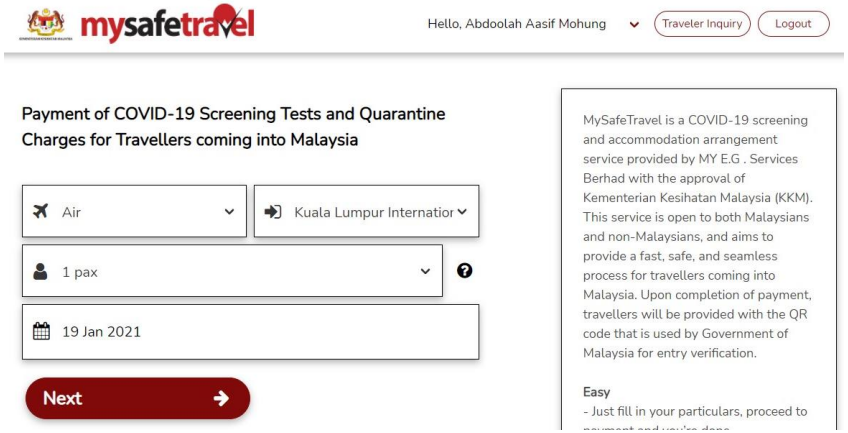
BEFORE Arrival - Booking Quarantine at Quarantine Station (Hotel)

Go to: https://safetravel.myeg.com.my/ mysafetravel

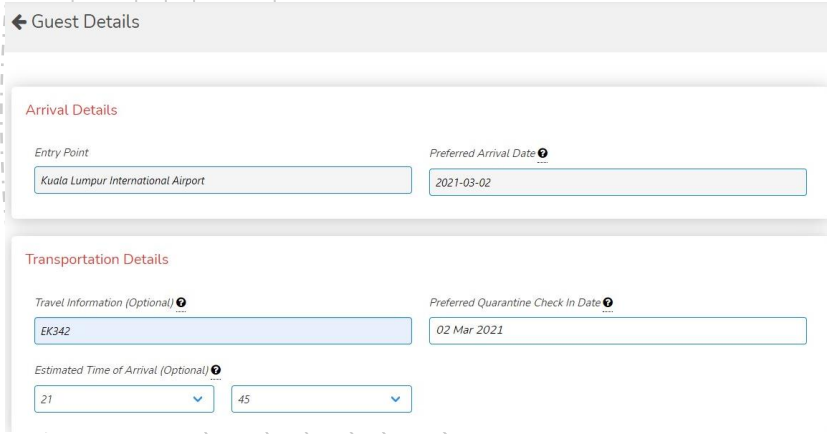
Step 1: Registration



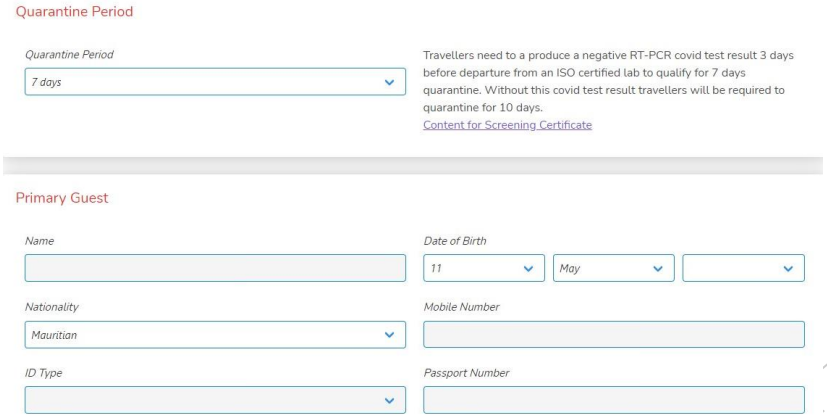
Step 2: Login & Select Arrival Date



Step 3: Input Arrival details



Step 4: Select Quarantine Duration



Step 5: Key in your Home Address & Address in Malaysia

Postal Address

Postal Address 1: ENDAH RIA

Postal Address 2 (Optional): Postal Address 2 (Optional)

Postal Postcode: 57000

Postal State: KUALA LUMPUR

Address In Malaysia

☑ My Malaysia address is the same as my postal address.

Malaysia Address 1: ENDAH RIA

Malaysia Address 2 (Optional): Malaysia Address 2 (Optional)

Malaysia Postcode: 57000

Malaysia State: Wilayah Persekutuan Kuala Lumpur

Step 6: Select Preferred Quarantine Package

Basic Quarantine Facilities

The Basic Package consists of a modest, no-frills hotel room with basic room amenities. Upon arrival government officials will determine the location of the hotel/quarantine centre including transportation. Travellers will be provided with three meals a day throughout their quarantine stay. Travellers will be provided with three meals a day throughout their quarantine stay.

Starts from RM 150.00 / night

Select Hotel

Premium

The Premium Package consists of a premium hotel room of the traveller's choice with standard amenities and higher quality service for a more comfortable and restful stay. Travellers can opt for upgraded room categories and a better choice of food and beverage to make their stay as pleasant as possible. Bookings should be made at least 5 days in advance as rooms are subject to availability. Travellers who sign up for this package will also receive special offers from our partner brands.

Starts from RM 287.50 / night

Select Hotel

Luxury

The Luxury Package consists of a luxurious hotel suite in a four-star or five-star hotel / resort offering a spacious room with a separate living space, a well-appointed bathroom, top of the range amenities and premium food & beverage. If you prefer maximum comfort, excellent service, and a relaxing stay, this is the package for you. A Meet & Greet concierge service upon arrival at KLIA. Bookings should be made at least 5 days in advance as rooms are subject to availability. Travellers who sign up for this package will also enjoy exclusive rewards and benefits from our partner brands.

Starts from RM 575.00 / night

Select Hotel

Step 7: Choose Quarantine Hotel

Basic Quarantine Facilities

Arrival Details

Entry Point: Kuala Lumpur International Airport

Preferred Arrival Date: 2021-03-02

Standard Quarantine Station

- ✔ 3 meals (Breakfast-8am ; Lunch-12.30pm ; Dinner-7pm)
- ✔ Towel
- ✔ Room amenities
- ✔ Outside delivery (dry and essential item only allowed).

Location : Accommodations are allocated by Government officials based on situation & logistic arrangement of the day.

Price per guest as low as : RM 150.00

Book Now

Premium

Grand Millennium Kuala Lumpur

- ✔ Rates are inclusive of upgraded meals
- ✔ Free WIFI throughout your stay
- ✔ Excellent City View

Location : 160, Bukit Bintang St, Bukit Bintang, 55100 Kuala Lumpur, Federal Territory of Kuala Lumpur

Price per guest as low as : RM 446.20

Book Now

Impiana KLCC

- ✔ Daily Teatime & Premium Ice Cream Available
- ✔ Complimentary WIFI
- ✔ Gym equipment selection rental is available
- ✔ Coffee machine rental is available

Location : Impiana Klcc Hotel & Spa, 13, Jalan Pinang, Kuala Lumpur, 50450 Kuala Lumpur

Price per guest as low as : RM 339.25

Book Now

Luxury

Impiana KLCC Hotel

- ✔ Premium Menu
- ✔ Highly Recommended by many

Location : Impiana Klcc Hotel & Spa, 13, Jalan Pinang, Kuala Lumpur, 50450 Kuala Lumpur

Price per guest as low as : RM 575.00

Book Now

Grand Millennium Hotel Kuala Lumpur

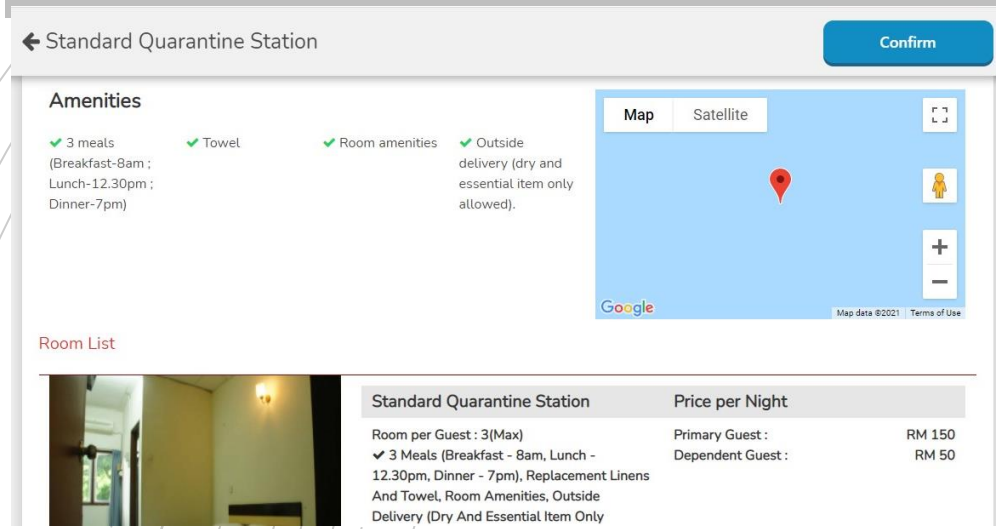
- ✔ Rates are inclusive of 4 upgraded meals (Breakfast Lunch Afternoon Coffee and Dinner)
- ✔ Free WIFI throughout your stay
- ✔ Excellent City View

Location : 160, Bukit Bintang St, Bukit Bintang, 55100 Kuala Lumpur, Federal Territory of Kuala Lumpur

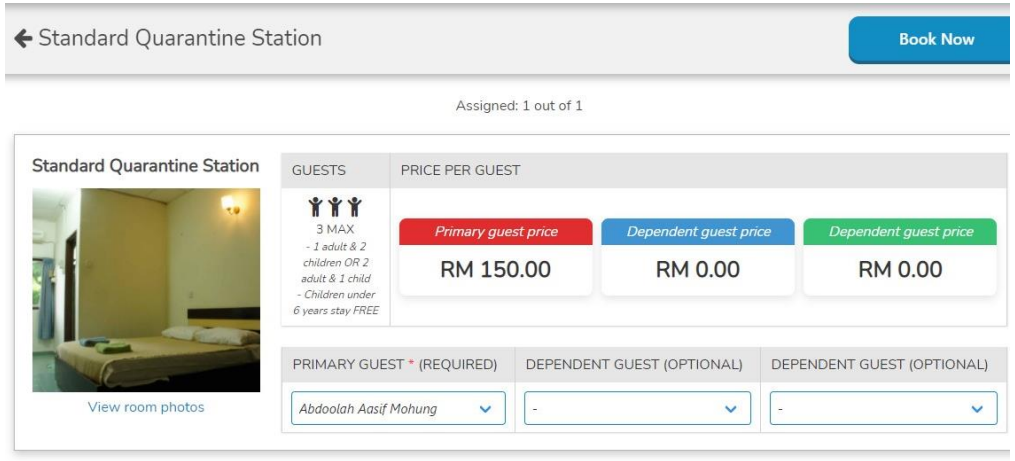
Price per guest as low as : RM 446.20

Book Now

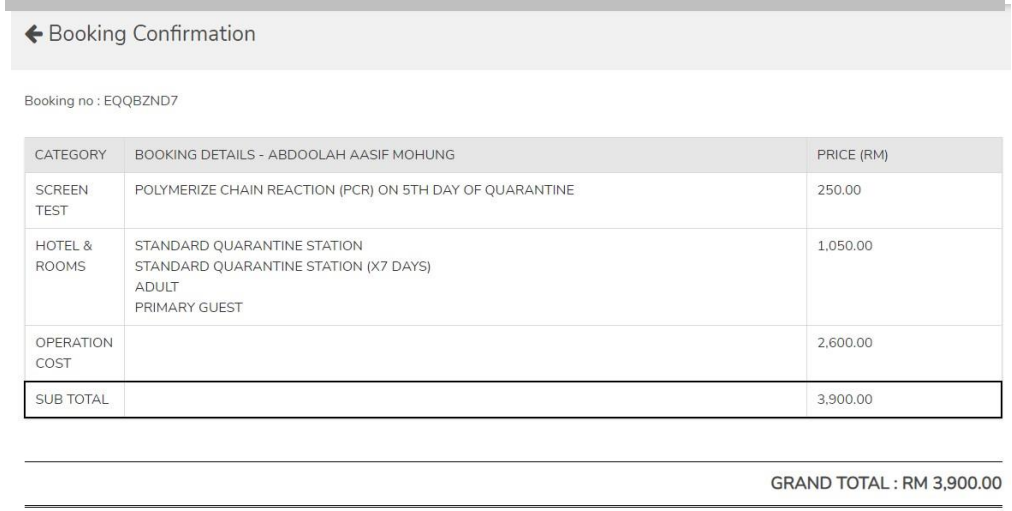
Step 8: Confirm the Quarantine Hotel



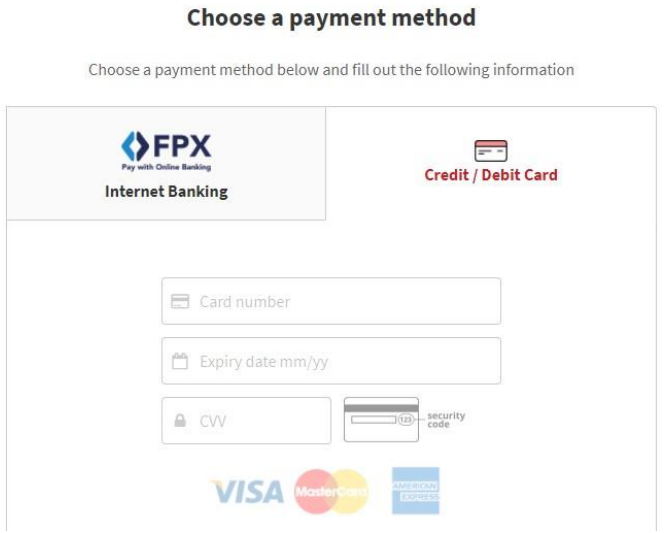
Step 9: Select the Guest Name



Step 10: Total Amount payable will be displayed



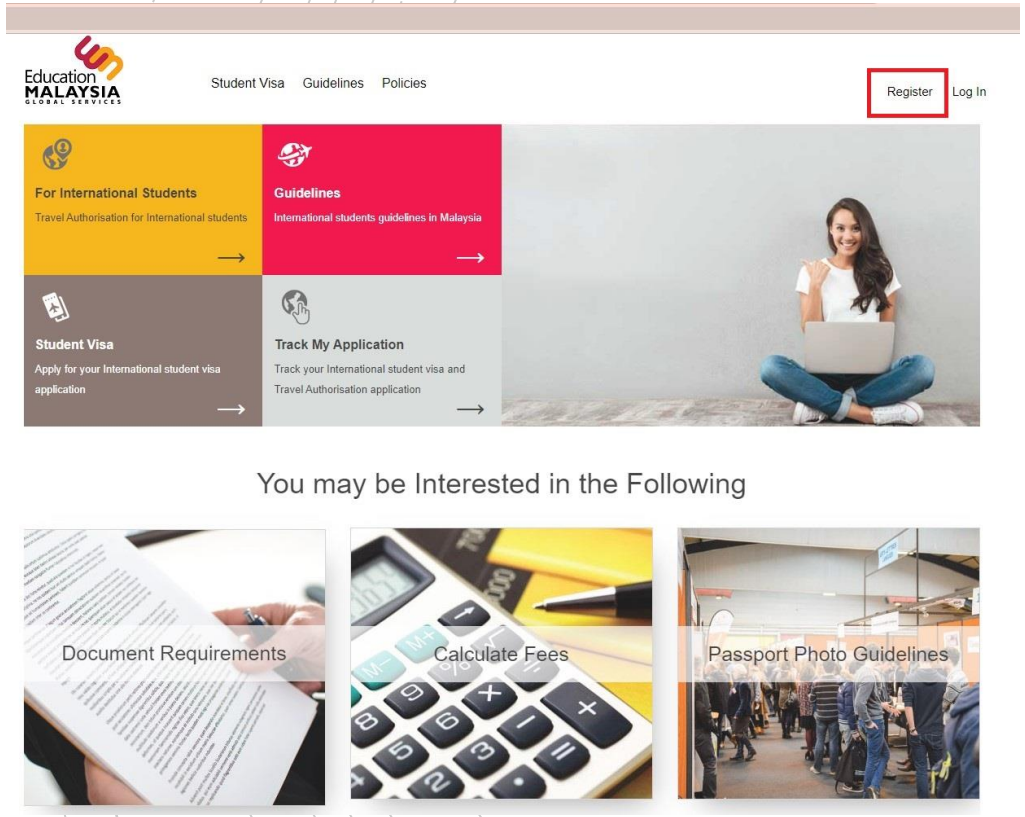
Step 11: Select Payment Method



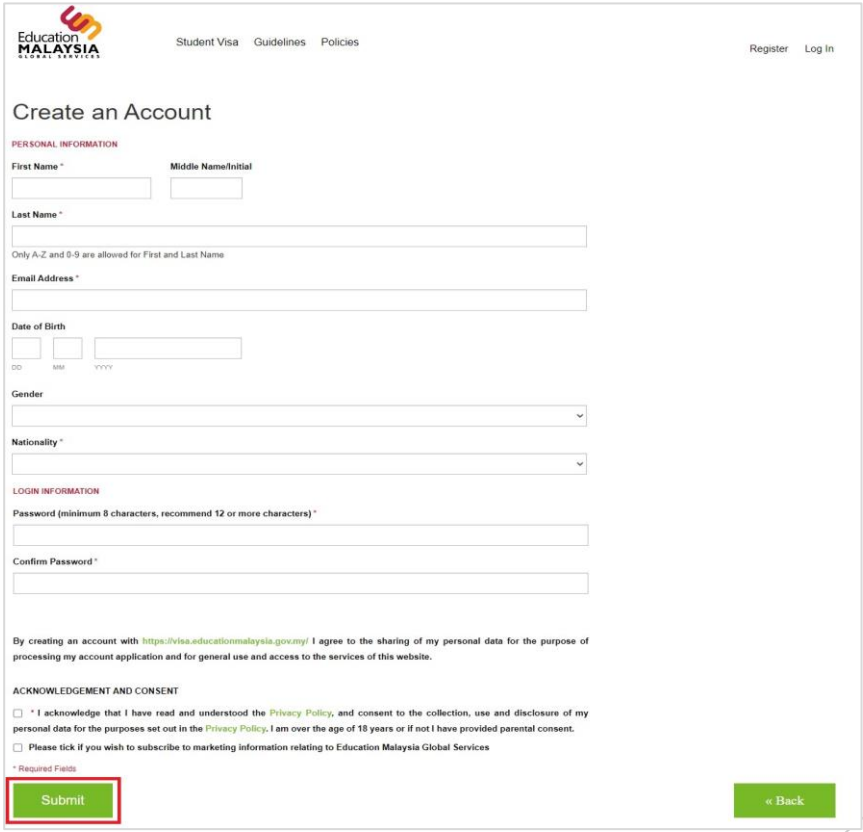
BEFORE Arrival – Submit Pre-Arrival Information at EMGS Website

Go to: https://visa.educationmalaysia.gov.my/

Step 1: Click on Register button to create an account on EMGS Website



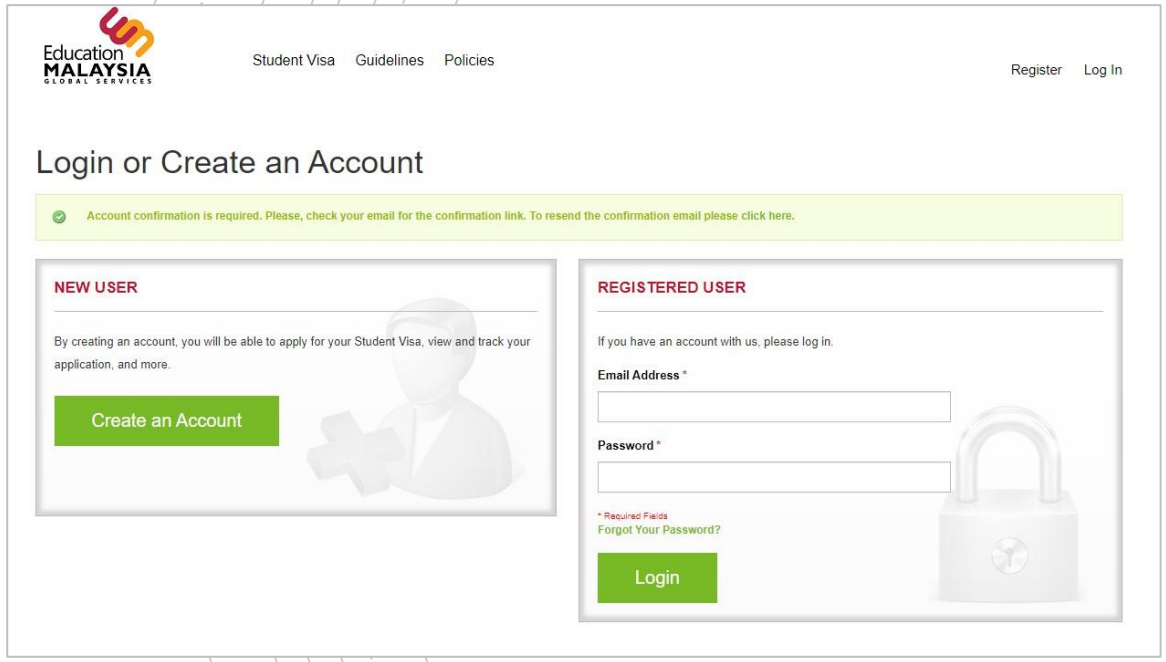
Step 2: Fill in your personal details and click on Submit button



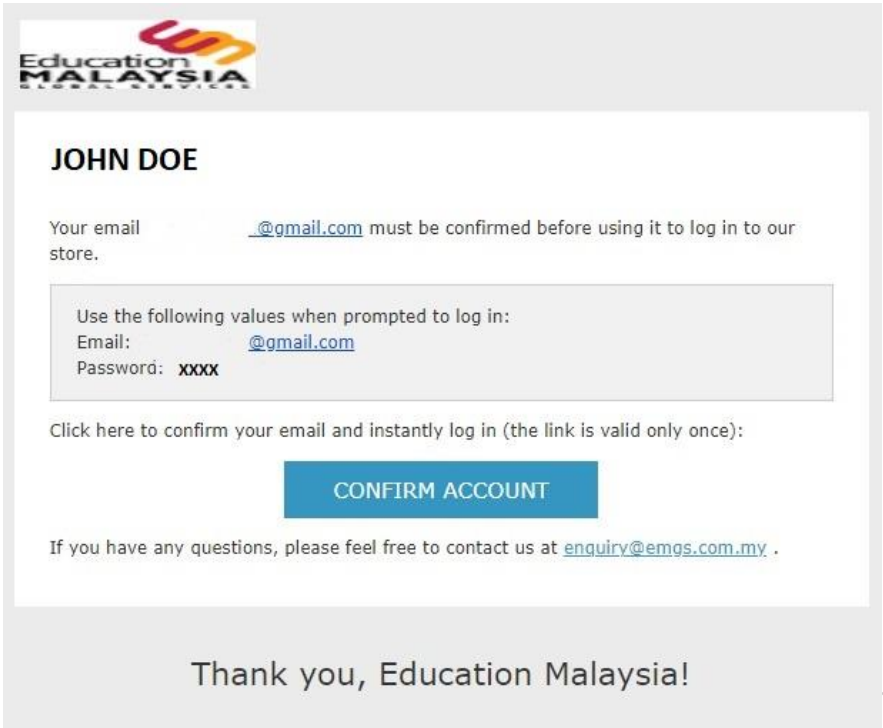
BEFORE Arrival – Submit Pre-Arrival Information at EMGS Website

Go to: https://visa.educationmalaysia.gov.my/

Step 3: Your account will be created, and a confirmation email will be sent



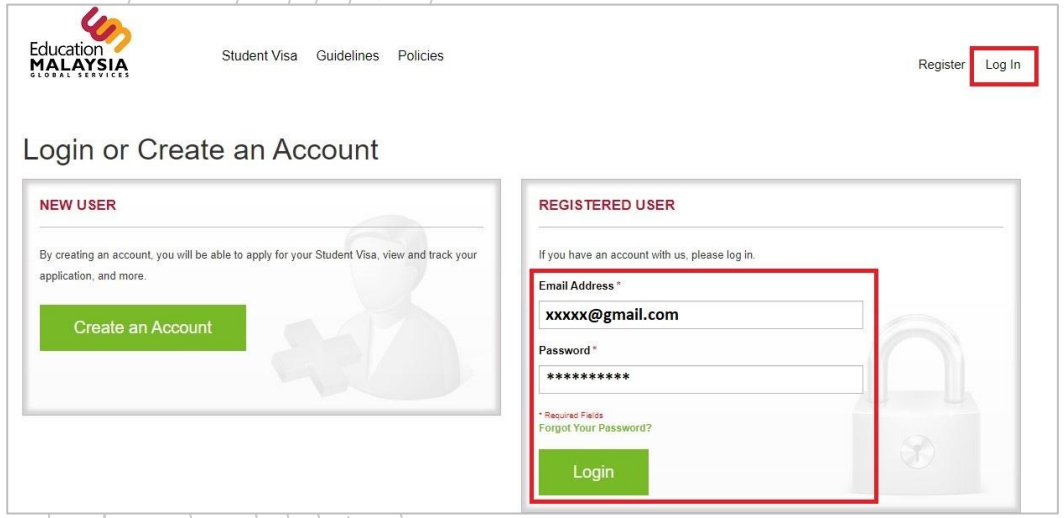
Step 4: Click on CONFIRM ACCOUNT to verify your email



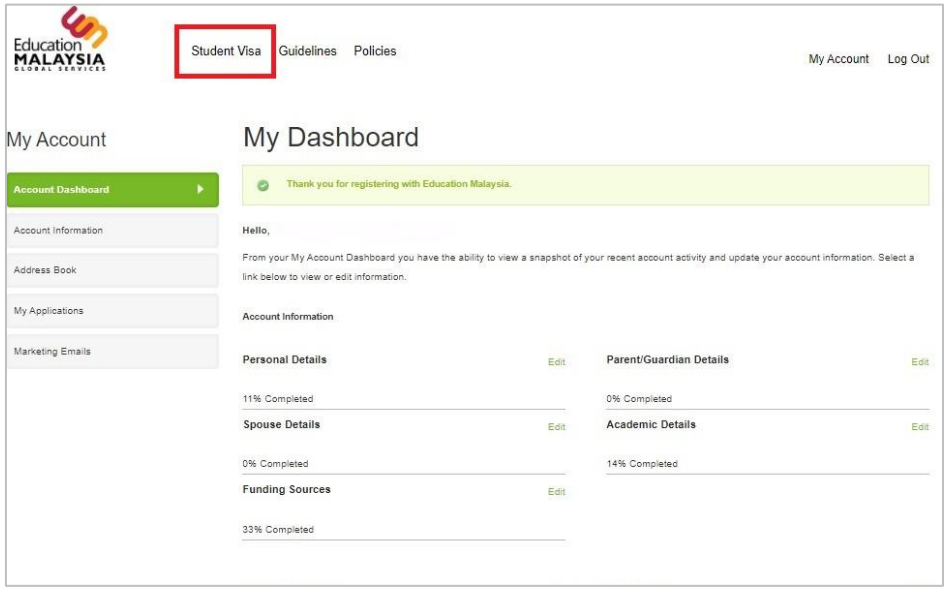
BEFORE Arrival – Submit Pre-Arrival Information at EMGS Website

Go to: https://visa.educationmalaysia.gov.my/

Step 5: Key in your Email Address and Password and click on Login



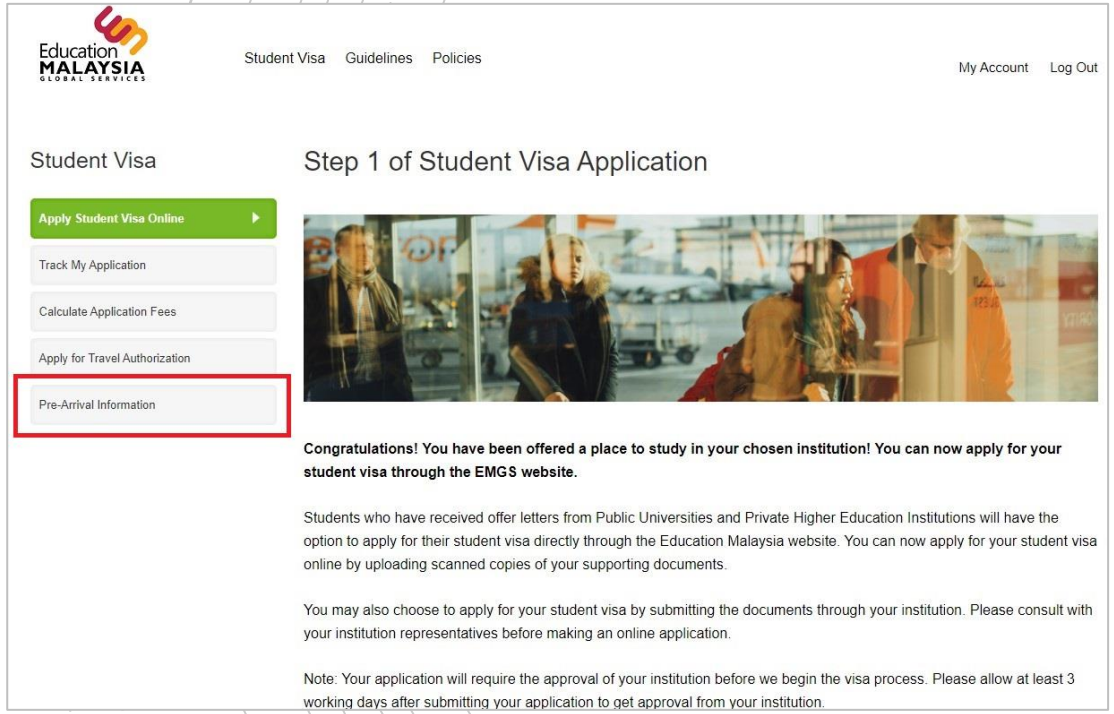
Step 6: Click on Student Visa at top left corner



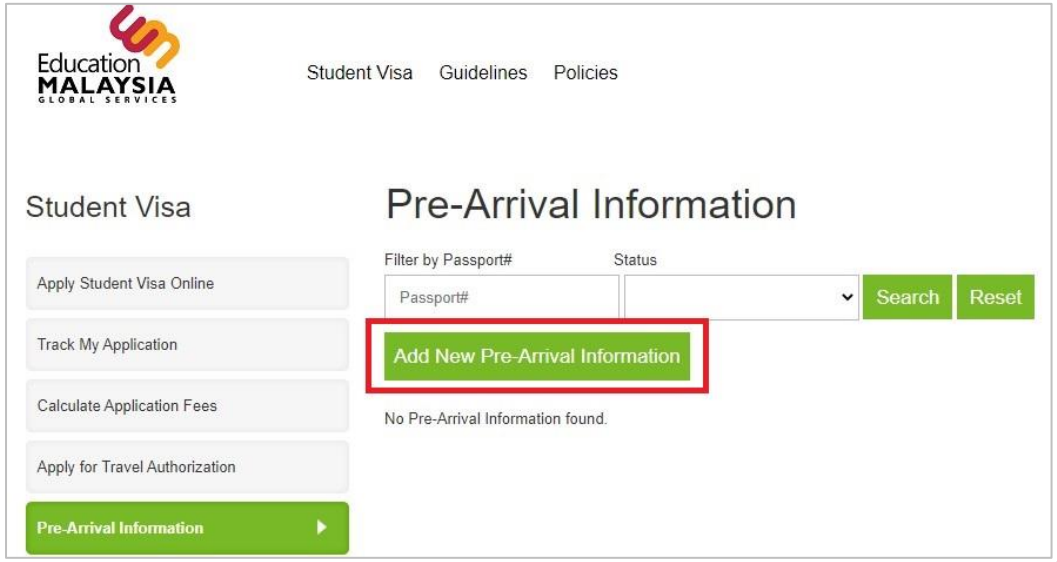
BEFORE Arrival – Submit Pre-Arrival Information at EMGS Website

Go to: https://visa.educationmalaysia.gov.my/

Step 7: Click on Pre-Arrival Information on the left end



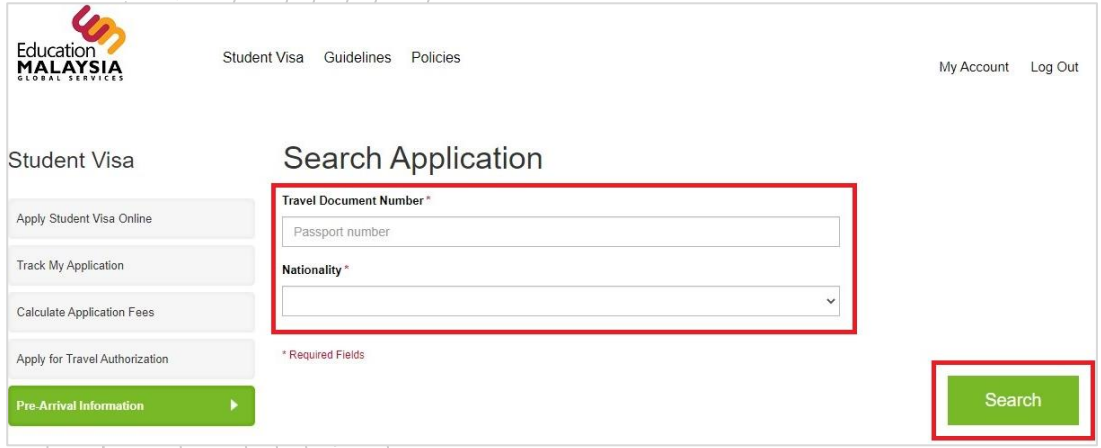
Step 8: Click on Add New Pre-Arrival Information button



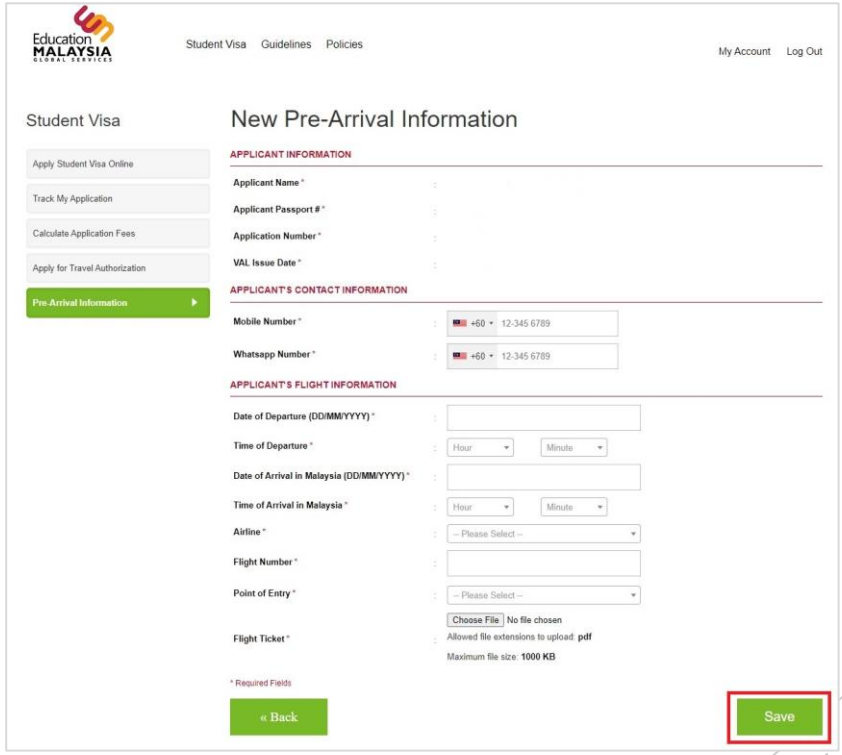
BEFORE Arrival – Submit Pre-Arrival Information at EMGS Website

Go to: https://visa.educationmalaysia.gov.my/

Step 9: Key in your Passport Number and select Nationality. Click Search button



Step 10: Your application information will be displayed. Fill in your Applicant's Contact Information and Applicant's Flight Information. Click Save



During Mandatory Quarantine

You are strictly required to adhere to the following while you are under Mandatory Quarantine:

- ✓ Be contactable at ALL times.
- ✓ Do keep in touch with your family using your Smartphone, and keep in touch with your University Welfare officer at all times.
- ✓ Remain only in the quarantine room during the entire period.
- ✓ No visitors are allowed in the room.
- ✓ Wear a face mask during your transportation at all times.
- ✓ You can attend your classes online using Microsoft Teams.
- ✓ In case of any emergency, immediately alert your Quarantine Station personnel.
- ✓ You are required to have the MySejahtera App active on your smartphone at all times.

Keep Connected

Be Positive

Stay Happy

Quarantine Pick up & Campus arrival

APU will pick up the students from their quarantine station (Hotel) and drop off to APU campus.

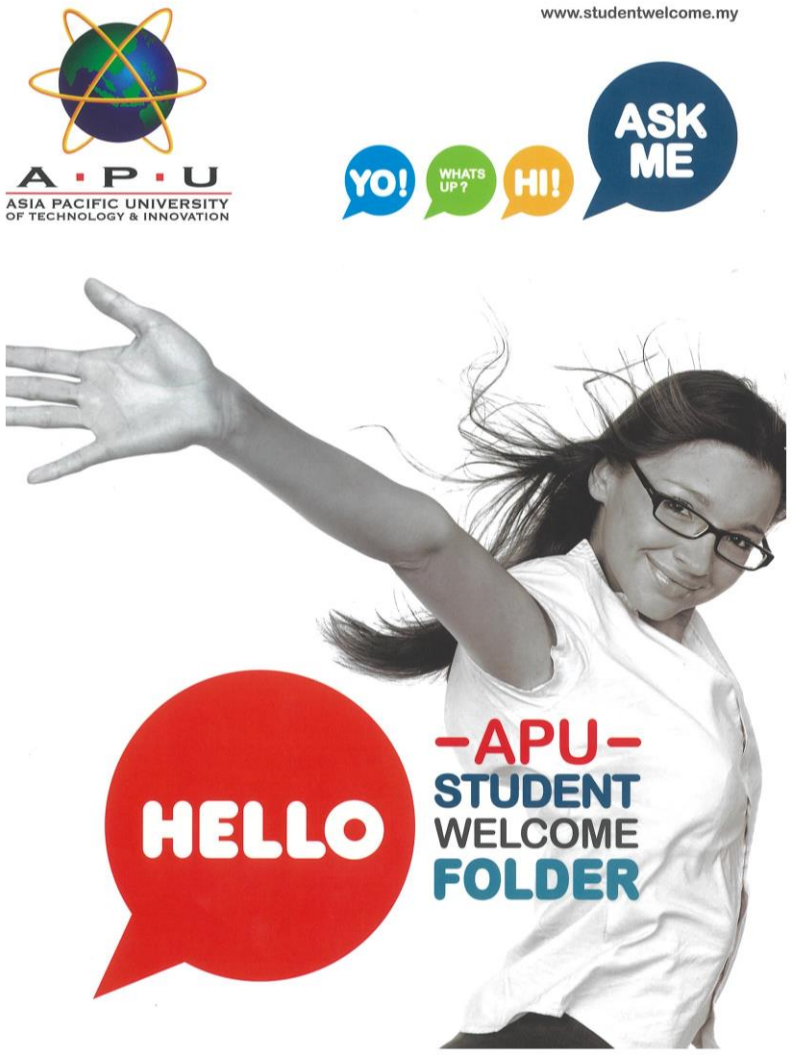
Welcome to your Campus!

Returning to Classes / Campus

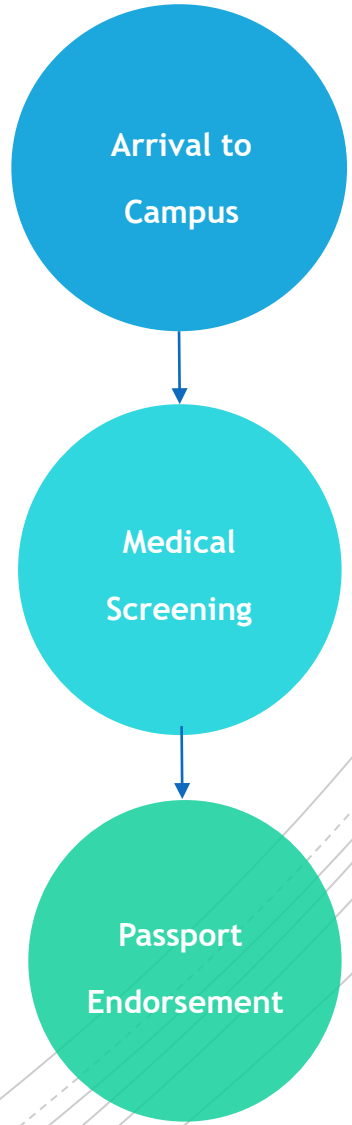
You can report to campus, if:

- You're tested NEGATIVE upon completion of the Quarantine period.
- You can check-in to your Accommodation.
- Release Order is issued by the Ministry of Health, Malaysia.

Quarantine Completion & Campus arrival



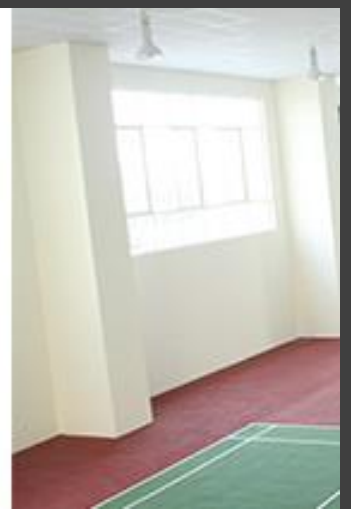
1. Quarantine Hotel pickup by APU.
2. Registration & Student Welcome.
3. APU Accommodation Check-in (where applicable).
4. Medical Screening (within 1 week of completion of your Quarantine).
5. Submit Passport for Student Pass Endorsement (3 days after Medical Screening).
6. Passport Collection after 1-2 weeks for processing.
7. Bank Account Opening (after your Student Pass is endorsed).
8. Health Insurance Card Collection & i-Kad (normally 2-3 weeks after Passport Endorsement).



Accommodation Options

On Campus En-Suite Rooms

(Single & Twin Rooms)



Accommodation Options

Off Campus (Endah Promenade)

Accommodation Options

Off Campus (Fortune Park)

Important Links

1. **Request Accommodation Booking with APU / Provide your Accommodation Details**
   http://tiny.cc/AccommodationDeclaration

2. **Where to Download e-VAL and Travel Authorization Approval?**
   https://visa.educationmalaysia.gov.my/emgs/application/searchForm/

3. **Where to download MySejahtera mobile application**
   https://mysejahtera.malaysia.gov.my/intro_en/

4. **Where to fill up & submit Students Arrival Details Form**
   http://tiny.cc/ArrivalsControl

5. **Quarantine and Covid-19 Screening Test Online Payment Facility**
   https://safetravel.myeg.com.my/

6. **Where to download MyQR by MyEG mobile app**
   Go to Play Store or Apple Store to download “MyQr by MEG”

8. **Where to submit Pre-Arrival Information?**
   https://visa.educationmalaysia.gov.my/

FAQs

1. **Do I need to bring cash with me?**

   Student are advised to bring both cash and bank cards etc. Monthly living expense range from USD 400-600 depend on your lifestyle. You need to ensure your accommodation & fees has been paid before arrival.

2. **Can I buy a sim card at the airport?**

   Sim cards can be purchased at the airport upon arrival.

3. **Is there any money changer in the airport?**

   Money Changers are available in the airport.

4. **I have paid for 7 days Quarantine. But I was asked to stay for 10 days. How do I make the payment?**

   Student can top up the outstanding amount at the airport.

5. **Can I meet my friends staying in the same Hotel?**

   It is compulsory for each individual to stay in their own room throughout the whole duration of the Quarantine period.

6. **When will my APU Accommodation be confirmed?**

   Your Accommodation will be confirmed when you provide us with details of your arrival and your payment for accommodation is made.

We look forward to Welcome you.

CONTACT US

APU/APIIT Students Arrivals Control Centre

Email : Arrivals-Control@apu.edu.my

Arrival Control Centre

Hotline : +6017-2831300

Stay Safe Together