Welcome to Malaysia – Existing Students

Arrival of APU/APIIT International Students to Malaysia

Standard Operating Procedures (SOP)

Existing/Current Students with Student Pass

Students still studying (yet to complete their studies)

30th September 2021

* The SOPs stated are in accordance with guidelines of MOHE, MOH, NADMA, EMGS and can be revised at anytime.

Before you make a decision to travel, please ensure that:

1. Your country **does not have a travel ban** for overseas travel.

2. You are fully vaccinated against Covid-19 (see details on page 4)

3. The Malaysian Mission (High Commission, Embassy or Consulate) in your country is open for you to **Single Entry Visa (SEV)** if your visa has expired – *where applicable.*

4. *You have a valid Travel Authorisation Letter (Permission to Enter Malaysia). The **validity period** of the Travel Authorisation Letter is **3 months from the date of issuance.***

   (Please re-apply for a new Travel Authorisation Letter if your Travel Authorisation Letter has expired.)

5. You are **healthy and eligible to travel** to Malaysia.

6. You are **willing to pay for the cost** of Quarantine & Covid-19 Tests.

01

Existing Student with Valid or Expired Student Pass (after 1st Feb 2020) & **Valid** Travel Authorisation (Permission to Enter Malaysia)

02

Existing Student with Valid or Expired Student Pass & **Expired** Travel Authorisation (Permission to Enter Malaysia)

Categories of students allowed to arrive in Malaysia

Categories of Existing Students

Category 1

Existing Student with Valid or Expired Student Pass (after 1st Feb 2020) & **Valid** Travel Authorisation (Permission to Enter Malaysia)

Please ensure your Travel Authorisation is valid. The Travel Authorisation is valid for 3 months from the date of issuance.

Please refer to the latest Arrival SoP for existing students for arrival in Malaysia from the link below:

https://bit.ly/2Y9TUoM

Category 2

Existing Student with Valid or Expired Student Pass & **Expired** Travel Authorisation (Permission to Enter Malaysia)

The validity of Travel Authorization is 3 months from the date of issuance. If your Travel Authorization has expired, please follow the steps below:

- **Step 1:** Please fill the form below for us to cancel your old travel authorization. It may take up to 2 working days to cancel your existing Travel Authorisation https://bit.ly/39SFZFT

- **Step 2:** Please apply for a new Travel Authorisation from the following link 2 working days after you have submitted the form above. https://bit.ly/3mfQqcz

Full Vaccination

Students that are allowed to enter must comply with the following requirements of **full vaccination:**

The definition of **full vaccination** is as follows:

a. **For those who are on the two-dose vaccines** (eg. Pfizer, AstraZeneca, Moderna, Sinovac), full vaccination is considered achieved **14 days** after receiving the second dose.

b. **For those who are on the single-dose vaccines** (eg. Johnson&Johnson, Cansino), full vaccination is considered achieved **28 days** after receiving the dose.

WE ADVISE STUDENTS WHO HAVE NOT YET ACHIEVED FULL VACCINATION STATUS TO ENSURE THAT YOU TAKE THE NECESSARY STEPS TO COMPLETE YOUR VACCINATION SOONEST POSSIBLE

BEFORE Arrival - Existing students with Student Pass

Make an application for **Travel Authorisation (Permission to Enter Malaysia) at EMGS Website** with expected date of arrival. Departure date should be minimum 21 days from the application date Travel Authorisation. Please be advised that you might be required to change the flight ticket if the Travel Authorisation is not obtained on time. Travel Authorisation website - https://visa.educationmalaysia.gov.my/guidelines/travel-authorisation-form-base.html

mysafetravel - Make Payment of Quarantine and Covid-19 Tests at safetravel.myeg.com.my, proceed to download the **MyQR by MyEG** mobile app and log in with your registered account. Payment should be made before travelling.

You are required to have the following documents before the date of departure:

- Travel Authorisation Letter **(Validity period of 3 months)**
- Flight tickets and copy of Passport
- Payment Receipt of COVID-19 Screening Tests and Quarantine Charges for Travelers coming into Malaysia. https://safetravel.myeg.com.my/ (payment should be made before travelling)

> **Single Entry Visa** - For countries that require visa to enter Malaysia, you are also REQUIRED to apply for a Visa with Reference (VDR) at the nearest Malaysian Embassy / High Commission / Consulate General together with Travel Authorisation. (Please see Slide No 8 and 9 for details)

You are required to undergo the RT-PCR Covid-19 Test **three (3) days** before travelling to Malaysia. The RT-PCR Covid-19 test result must be translated in **ENGLISH** so that the respective authorities in Malaysia can inspect it.

BEFORE Arrival - Existing students with Student Pass

01 Once the Immigration Department of Malaysia has approved the **Travel Authorization (Permission to Enter Malaysia)** will be auto-generated and made available for download through EMGS Website. The Travel Authorization can be downloaded at https://visa.educationmalaysia.gov.my/emgs/application/searchForm

Travel Authorisation Letter

Summary

Full Name:

Travel Document Number:

Application Number:

Application Type:

Application Status:

Travel Authorisation Letter: ⬇ Download

IMPORTANT: Kindly read the explanation below to understand the percentage.

02 Fill up the **Students Arrival Form** at http://tiny.cc/ArrivalsControl

BEFORE Arrival - Existing students with Student Pass

Make an application for **Travel Authorisation (Permission to Enter Malaysia) at EMGS Website** with expected date of arrival. Departure date should be minimum 21 days from the application date Travel Authorisation. Please be advised that you might be required to change the flight ticket if the Travel Authorisation is not obtained on time. Travel Authorisation website - https://visa.educationmalaysia.gov.my/guidelines/travel-authorisation-form-base.html
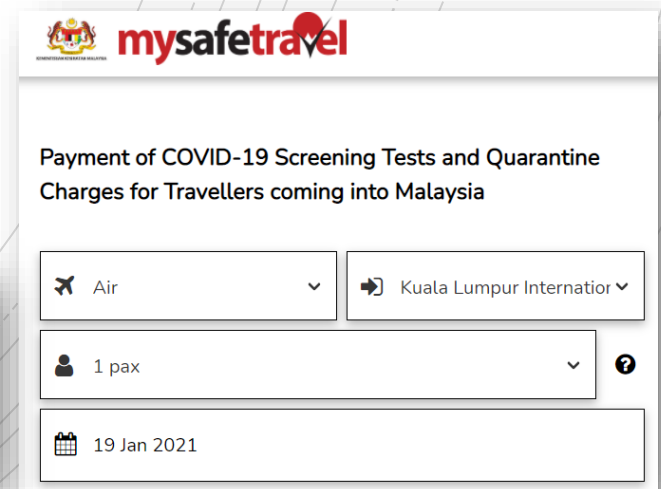
mysafetravel - Make Payment of Quarantine and Covid-19 Tests at safetravel.myeg.com.my, proceed to download the **MyQR by MyEG** mobile app and log in with your registered account. Payment should be made before travelling.

Book your Quarantine Hotel

STEP 1: Go to https://safetravel.myeg.com.my/
STEP 2: Register with your personal details.
STEP 3: Login to your Account and choose the Quarantine Package.
STEP 4: Make the payment online.
STEP 5: Download MYQR by MYEG mobile app.
STEP 6: Login using your credentials.
Step 7: Download the generated QR code from the app.

Book your Flight Ticket

Do ensure the flight ticket departure date is at least **21 days** from the application date of Travel Authorisation

mysafetravel

Payment of COVID-19 Screening Tests and Quarantine Charges for Travellers coming into Malaysia

Air | Kuala Lumpur Internation

1 pax

📅 19 Jan 2021

Single Entry Visa Requirements – Existing Student with expired Student Pass

IF your Student Pass has expired after 1st Feb 2020. You may also need to apply Single Entry Visa (where applicable). It may take 3-7 working days.

If your Student Pass has expired after 1st Feb 2020. You may also need to apply Single Entry Visa - For countries that require visa to enter Malaysia, you are also **REQUIRED** to apply for Single Entry Visa at the nearest Malaysian Embassy / High Commission / Consulate General. (Please see Slide No 8 and 9 for details on which countries required SEV)

Single Entry Visa (SEV) – Required

STUDENTS FROM THE FOLLOWING VISA REQUIRED NATIONAL MUST OBTAIN SINGLE ENTRY VISA (SEV) FROM MALAYSIA REPRESENTATIVE OFFICE OVERSEA BEFORE ENTERING MALAYSIA. STUDENTS MUST ALSO PROVIDE VISA APPROVAL LETTER (VAL) AT THE POINT OF ENTRY

Algeria	Guinea Republic	Morocco	South Korea
Argentina	Hong Kong (C.I / D.I)	Mozambique	Spain
Austria	Hong Kong SAR / BNO	Myanmar	Sri Lanka
Bahrain	Hungary	Nepal	St Marino
Bangladesh	India	Netherland	Sweden
Belgium	Indonesia	Nigeria	Syria
Bosnia Herzegovina	Iran	North Korea	Taiwan
Brazil	Iraq	Oman	Thailand
Cambodia	Ireland	Pakistan	Turkey
Cameroon	Italy	Philippines	Turkmenistan
Chile	Japan	Poland	Ukraine
China	Jordan	Qatar	United Arab Emirates
Croatia	Kazakhstan	Romania	United Nations
Cuba	Kosovo	Russia	United States
Czech Republic	Kuwait	Rwanda	Uzbekistan
Egypt	Lao PDR	Samoa	Venezuela
Finland	Lebanon	Saudi Arabia	Viet Nam
France	Liechtenstein	Senegal	Western Samoa
Germany	Malta	Serbia Montenegro	Yemen
Ghana	Mexico	South Africa	

Source - https://www.imi.gov.my/portal2017/index.php/en/main-services/pass.html?id=288

Single Entry Visa (SEV) Requirement – Existing Student with expired Student Pass

Single Entry Visa (SEV) – Not Required

<u>STUDENTS FROM THE FOLLOWING NON VISA REQUIRED NATIONAL MAY PROCEED TO ENTER MALAYSIA BY PROVIDING THE 'VISA APPROVAL LETTER' (VAL) AT THE POINT OF ENTRY</u>

Antigua & Bermuda	Netherland
Australia	New Zealand
Bahamas	Papua New Guinea
Barbados	Seychelles
Belize	Singapore
Botswana	Solomon Island
Brunei	South Africa
Canada	St Kitts & Nevis
Dominica	St Lucia
Fiji	St Marino
Gambia	St Vincent Grenadine
Grenada	Swaziland
Guyana	Switzerland
Ireland	Tanzania
Jamaica	Tonga
Kenya	Trinidad & Tobago
Kiribati	Gilbert Isl Tuvalu
Lesotho	Uganda
Liechtenstein	United Kingdom
Malawi	Vanuatu
Maldives	Western Samoa
Mauritius	Zaire
Namibia	Zambia
Nauru	Zimbabwe

<u>STUDENTS FROM THE FOLLOWING VISA REQUIRED NATIONAL WITHOUT MALAYSIA REPRESENTATIVE OFFICE ARE PERMITTED TO ENTER WITHOUT SINGLE ENTRY VISA. HOWEVER, STUDENTS MUST PROVIDE THE 'VISA APPROVAL LETTER' (VAL) AT THE POINT OF ENTRY</u>

Afghanistan	Eritrea	Mauritania
Albania	Estonia	Monaco
Angola	Ethiopia	Mongolia
Armenia	Gabon	Nicaragua
Azerbaijan	Georgia	Niger
Belarus	Greece	Norway
Benin	Guatemala	Palestine
Bhutan	Guinea-Bissau	Panama
Bolivia	Haiti	Paraguay
Bulgaria	Honduras	Portugal
Burkina Faso	Iceland	Sao Tome & Principe
Burundi	Ivory Coast	Slovakia
Cape Verde	Kyrgyzstan	Slovenia
Central African Rep	Kyrgyz Republic	Somali
Chad	Latvia	Somalia
Colombia	Liberia	Suriname
Comoros	Libya	Tajikistan
Congo Demo. Rep	Lithuania	Togo
Congo Republic	Luxembourg	Tunisia
Costa Rica	Macao	Upper Volta
Denmark	Macao SAR	Uruguay
Djibouti	Macedonia	Vatican City
El Salvador	Madagascar	Western Sahara
Equador	Mali	Yugoslavia
Equat. Guinea	Moldova	

BEFORE YOU TRAVEL

Students are required to download the MySejahtera app from iOS App Store, Google Play Store or Huawei AppGallery to complete all the required information three (3) days prior to the arrival gate.

WELCOME

Kuala Lumpur

KLIA & KLIA 2
Airports

UPON Arrival Existing students with Student Pass

You can only enter Malaysia via these Authorised Entry points: KLIA / KLIA 2.International Students that attempt to enter Malaysia from other entry points will be denied entry and may risk being deported to their country of origin.

You are required to have the following documents:

- Travel Authorisation Letter (Permission to Enter Malaysia)
- Single-Entry Visa (SEV) in your Passport *(where applicable) if your Student Pass has expired.*

- Students are required to comply with the mandatory quarantine **14 days or 21 days** upon arrival to Malaysia. The quarantine period of 14 days might be extended to **21 days** (7 days extension), depending on the risk assessment conducted on the students on the 14th day of the quarantine.

- You are required to undergo the RT-PCR Covid-19 Test **three (3) days** before travelling to Malaysia.

- You will also be required to undergo **second COVID-19 screening test** at the arrival hall in the international airport entry point at Malaysia.

You will have to present the QR code generated from the mobile app at KLIA/KLIA2 International Airport. Once the QR code is verified, you will proceed to immigration, to collect your luggage and to Quarantine Station (Hotel).

Unfortunately, If you are tested POSITIVE, our Ministry of Health Officers will arrange for medical treatment at a hospital. The cost of the treatment will be borne by the students.

AFTER Immigration Clearance

You will be transported to the Quarantine Station once you've cleared the Immigration and exited the Arrival Gate. You will undergo a **MANDATORY QUARANTINE period of 14 days or 21 days** starting from your Arrival Date. All arrivals **do not have the option to choose the quarantine stations (Hotel)**. However, you may choose a premium hotel package at additional cost.

You are required to have MySejahtera application active at all times in your smartphone. You need to ensure your mobile phone, or the device is always with you and in active mode at all times during the surveillance and observation period. You shall ensure that all information provided in MySejahtera application is accurate and correct.

Mandatory Quarantine

14 Days / 21 Days

14 days or 21 days Mandatory Quarantine borne by the student

Transport is provided to Quarantine Station and for Covid-19 test

3rd Covid-19 test will be conducted on the 10th day of the quarantine and the 4th Covid-19 test, if necessary, will be done on the 18th day of the quarantine

If tested negative, Release Order will be issued by the Ministry of Health, Malaysia

Important Notice : **All costs (COVID-19 PCR test and expenses during quarantine shall be borne by the applicant. Failure to bear the quarantine costs or any monies due to the Government of Malaysia, the applicant's active pass will be cancelled, blacklisted in Immigration system and issued with Notice of 'Not To Land' (NTL) for deportation.**

Mandatory Quarantine at Designated Quarantine Station (Hotel)

International students that are allowed entry into Malaysia will be subjected to:

- 14 days or 21 days compulsory quarantine at designated Quarantine Station stipulated by the National Disaster Management Agency (NADMA) and Ministry of Health (MOH).

- The cost for Quarantine & Covid-19 Tests will be around RM 5,200 for 14 days or RM 6,250.00 for 21 days. All arrivals do not have the option to choose the quarantine station, unless you have opted for Premium Packages.

- **Students must make an online payment at** safetravel.myeg.com.my **for Quarantine cost** before leaving for Malaysia

With PT-PCR Test Result (14 days)	
Item	**Fee**
Fixed Operations Charges	RM 2,600.00
Accommodation (RM 150/per night) - 14 days	RM 2,100.00
RT-PCR Test (RM 250.00 / per test)	RM 500.00
Total	RM 5,200.00

With PT-PCR Test Result (21 days)	
Item	**Fee**
Fixed Operations Charges	RM 2,600.00
Accommodation (RM 150/per night) - 21 days	RM 3,150.00
RT-PCR Test (RM 250.00 / per test)	RM 500.00
Total	RM 6,250.00

![mysafetravel]

Step 1: Registration

User Registration

User Registration

Name *
A
The Name field requires minimum 2 characters.

Mobile Number

Password *
Password

Confirm Password *
Confirm Password

ID Type * ❓
Passport

ID Number
Malaysians are required to select MyKad

☐ I consent to the processing of my personal data by MY E.G. Services Berhad in accordance with the terms as set out in the Privacy Policy.

Submit

Step 2: Login & Select Arrival Date

Hello, Abdoolah Aasif   Traveler Inquiry   Logout

Payment of COVID-19 Screening Tests and Quarantine Charges for Travellers coming into Malaysia

✈ Air

➜ Kuala Lumpur Internatior

👤 1 pax ❓

📅 19 Jan 2021

Next ➜

MySafeTravel is a COVID-19 screening and accommodation arrangement service provided by MY E.G . Services Berhad with the approval of Kementerian Kesihatan Malaysia (KKM). This service is open to both Malaysians and non-Malaysians, and aims to provide a fast, safe, and seamless process for travellers coming into Malaysia. Upon completion of payment, travellers will be provided with the QR code that is used by Government of Malaysia for entry verification.

Easy
- Just fill in your particulars, proceed to

Step 3: Input Arrival details

← Guest Details

Arrival Details

Entry Point
Kuala Lumpur International Airport

Preferred Arrival Date ❓
2021-03-02

Transportation Details

Travel Information (Optional) ❓
EK342

Preferred Quarantine Check In Date ❓
02 Mar 2021

Estimated Time of Arrival (Optional) ❓
21   45

Step 4: Select Quarantine Duration

Quarantine Period

Quarantine Period
7 days

Travellers need to a produce a negative RT-PCR covid test result 3 days before departure from an ISO certified lab to qualify for 7 days quarantine. Without this covid test result travellers will be required to quarantine for 10 days.
Content for Screening Certificate

Primary Guest

Name

Date of Birth
11   May

Nationality
Mauritian

Mobile Number

ID Type

Passport Number

Step 5: Key in your Home Address & Address in Malaysia

Postal Address

Postal Address 1
ENDAH RIA

Postal Address 2 (Optional)
Postal Address 2 (Optional)

Postal Postcode
57000

Postal State
KUALA LUMPUR

Address In Malaysia ❓

☑ My Malaysia address is the same as my postal address.

Malaysia Address 1
ENDAH RIA

Malaysia Address 2 (Optional)
Malaysia Address 2 (Optional)

Malaysia Postcode
57000

Malaysia State
Wilayah Persekutuan Kuala Lumpur ⌄

Step 6: Select Preferred Quarantine Package

Basic Quarantine Facilities

The Basic Package consists of a modest, no-frills hotel room with basic room amenities. Upon arrival government officials will determine the location of the hotel/quarantine centre including transportation. Travellers will be provided with three meals a day throughout their quarantine stay. Travellers will be provided with three meals a day throughout their quarantine stay.

Starts from
RM 150.00 / night

Select Hotel

Premium

The Premium Package consists of a premium hotel room of the traveller's choice with standard amenities and higher quality service for a more comfortable and restful stay. Travellers can opt for upgraded room categories and a better choice of food and beverage to make their stay as pleasant as possible. Bookings should be made at least 5 days in advance as rooms are subject to availability. Travellers who sign up for this package will also receive special offers from our partner brands.

Starts from
RM 287.50 / night

Select Hotel

Luxury

The Luxury Package consists of a luxurious hotel suite in a four-star or five-star hotel / resort offering a spacious room with a separate living space, a well-appointed bathroom, top of the range amenities and premium food & beverage. If you prefer maximum comfort, excellent service, and a relaxing stay, this is the package for you. A Meet & Greet concierge service upon arrival at KLIA. Bookings should be made at least 5 days in advance as rooms are subject to availability. Travellers who sign up for this package will also enjoy exclusive rewards and benefits from our partner brands.

Starts from
RM 575.00 / night

Select Hotel

Step 7: Choose Quarantine Hotel (only for Premium & Luxury Package)

Basic Quarantine Facilities

Arrival Details

Entry Point
Kuala Lumpur International Airport

Preferred Arrival Date ❓
2021-03-02

Standard Quarantine Station
- ✔ 3 meals (Breakfast-8am ; Lunch-12.30pm ; Dinner-7pm)
- ✔ Towel
- ✔ Room amenities
- ✔ Outside delivery (dry and essential item only allowed).

Location : Accommodations are allocated by Government officials based on situation & logistic arrangement of the day.

Price per guest as low as : RM 150.00

Book Now

Premium

Grand Millennium Kuala Lumpur
- ✔ Rates are inclusive of upgraded meals
- ✔ Free WIFI throughout your stay
- ✔ Excellent City View

Location : 160, Bukit Bintang St, Bukit Bintang, 55100 Kuala Lumpur, Federal Territory of Kuala Lumpur

Price per guest as low as : RM 446.20

Book Now

Impiana KLCC
- ✔ Daily Teatime & Premium Ice Cream Available
- ✔ Complimentary WIFI
- ✔ Gym equipment selection rental is available
- ✔ Coffee machine rental is available

Location : Impiana Klcc Hotel & Spa, 13, Jalan Pinang, Kuala Lumpur, 50450 Kuala Lumpur

Price per guest as low as : RM 339.25

Book Now

Luxury

Impiana KLCC Hotel
- ✔ Premium Menu
- ✔ Highly Recommended by many

Location : Impiana Klcc Hotel & Spa, 13, Jalan Pinang, Kuala Lumpur, 50450 Kuala Lumpur

Price per guest as low as : RM 575.00

Book Now

Grand Millennium Hotel Kuala Lumpur
- ✔ Rates are inclusive of 4 upgraded meals (Breakfast Lunch Afternoon Coffee and Dinner)
- ✔ Free WIFI throughout your stay
- ✔ Excellent City View

Location : 160, Bukit Bintang St, Bukit Bintang, 55100 Kuala Lumpur, Federal Territory of Kuala Lumpur

Price per guest as low as : RM 446.20

Book Now

Step 8: Confirm the Quarantine Hotel

Step 9: Select the Guest Name

Step 10: Total Amount payable will be displayed

Step 11: Select Payment Method
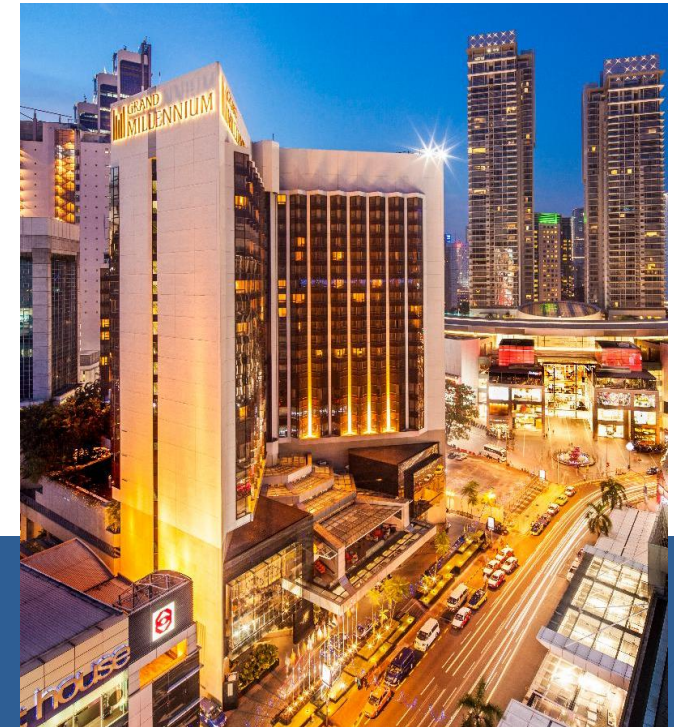
Quarantine Station (Hotel) – Premium Packages

Students may choose premium packages at additional cost. Five Star Hotels such as Grand Millennium, Istana KLCC & Impiana KLCC are available under the premium packages.

Impiana KLCC

Istana KLCC

Grand Millennium

During Mandatory Quarantine

You are strictly required to adhere to the following while you are under

Mandatory Quarantine:

- ✓ Be contactable at ALL times.

- ✓ Do keep in touch with your family using your Smartphone, and keep in touch with your University Welfare officer at all times.

- ✓ Remain only in the quarantine room during the entire period.

- ✓ No visitors are allowed in the room.

- ✓ Wear a face mask during your transportation at all times.

- ✓ You can attend your classes online using Microsoft Teams.

- ✓ In case of any emergency, immediately alert your Quarantine Station personnel.

- ✓ You are required to have the MySejahtera App active on your smartphone at all times.

Keep Connected

Be Positive

Stay Happy

Quarantine Station – RT-PCR COVID-19 TEST

During the Quarantine Period, students will be subjected to undergo RT-PCR COVID-19 test on:

- the 10th day of the quarantine.

    (another Covid-19 test for 21 days quarantine will be done on the 18th day of the quarantine)

Quarantine Pick up & Campus arrival

APU will pick up the students from their quarantine station (Hotel) and drop off to APU campus.

Welcome to your Campus!

Returning to Classes / Campus

Stay Safe Together

You can report to campus, if:

- You're tested NEGATIVE upon completion of the Quarantine period.

- Release Order is issued by the Ministry of Health, Malaysia.

- Please ensure you submit for your visa endorsement with our Visa Renewal team if you have arrived with a expired Student Pass.

Important Links

1. **How to submit Travel Authorisation Form at EMGS Website**
    https://visa.educationmalaysia.gov.my/student-visa/travel-authorisation-form-base.html

2. **How to check the status of my Travel Authorisation application**
    https://visa.educationmalaysia.gov.my/emgs/application/searchForm/

3. **Where to download MySejahtera mobile application**
    https://mysejahtera.malaysia.gov.my/intro_en/

4. **Where to fill up & submit APU Students Arrival Details Form**
    http://tiny.cc/ArrivalsControl

6. **Quarantine and Covid-19 Screening Test Online Payment Facility**
    https://safetravel.myeg.com.my/

7. **Where to download MyQR by MyEG mobile app**
    Go to Play Store or Apple Store to download "MyQr by MEG"

1.0 Notice to international students traveling to Malaysia

The Malaysian Government announced on 8th of July 2020 that International Students attending public universities or private universities may enter the country to resume their studies.

In order to return to Malaysia, all international students are required to obtain an approval by the Malaysian Immigration Department Director General. To obtain the approval, students are required to submit the Travel Authorisation Form. To apply, please ensure that you have registered an account with us.

2.0 What is the Travel Authorisation Form for?

International Students intending to return to Malaysia are required to fill in the Travel Authorisation Form. Your application will be vetted by the Malaysian Immigration Department before you are allowed to travel to Malaysia.

3.0 Who can apply to return to Malaysia?

1. Student who has a valid student pass
2. Student who has a student pass that has expired from the 1st of February 2020 onwards.

Source: https://visa.educationmalaysia.gov.my/guidelines/travel-authorisation-form-base.html

4.0 What must i do before applying for a Travel Authorisation?

1. Ensure that your country has not imposed a travel ban.

2. Ensure that your institution is well aware of your travel intention. Note that prior to us submitting your application to the Malaysian Immigration Department, your institution is first required to approve your application to return to Malaysia.

3. Ensure that you have made flight arrangements. Please allow ample time (Suggested 21 days) for the processing of your travel authorisation as there are multiple layers of processing involved to determine if you are eligible to travel to Malaysia

4. Ensure that you have fulfilled the requirement as mentioned under *Item 3.0*. Failure to adhere to these requirements may result in your application to be rejected.

5. Ensure that you have downloaded the MySejahtera mobile application. *MySejahtera* is an application developed by the Government of Malaysia to assist in monitoring COVID-19 outbreak in the country.

Source: https://visa.educationmalaysia.gov.my/guidelines/travel-authorisation-form-base.html

5.0 How will I know the status of my Travel Authorisation application?

1. You may use the Track My Application feature .You are only required to enter your travel document number and nationality in order to obtain the following:

    a. Your current Travel Authorisation application status

    b. If your application is approved by the Malaysian Immigration Department Director General, you   will receive your Travel Authorisation approval letter and if your application is rejected, you will   receive the Travel Authorisation rejection letter.

2. An email notification will also be sent to you once we have received the approval status by the Malaysian Immigration Department.

6.0 What should I do once my Travel Authorisation is approved?

1. Check with your airline if you are required to undergo a COVID-19 test prior to your departure.
2. Be very careful with your surroundings. Practice social distancing and good hygiene. Do your best to avoid any occasion that might expose you further to the COVID19 virus.

Source: https://visa.educationmalaysia.gov.my/guidelines/travel-authorisation-form-base.html

7.0 What will happen once I arrive in Malaysia?

1. Upon arrival, you will be carefully escorted by the relevant authorities to the Ministry of Health (MOH)personnel.

2. Once you have obtained clearance from the Immigration Department, you will be assigned to a quarantine station. Our EMGS representatives will be obtaining this information from you to be furnished to your institution.

Source: https://visa.educationmalaysia.gov.my/guidelines/travel-authorisation-form-base.html

CONTACT US

APU/APIIT Students Arrivals
Control Centre

Email : Arrivals-Control@apu.edu.my

Arrival Control Centre

Hotline : +6017-2831300

Stay Safe Together