Welcome to Malaysia - New Students

Arrival of APU/APIIT International Students to Malaysia

Standard Operating Procedures (SOP)

New Students with valid eVAL (Visa Approval Letter)

11th May 2021

* The SOPs stated are in accordance with guidelines of MOHE, MOH, NADMA, EMGS and can be revised at anytime.

A · P · U
ASIA PACIFIC UNIVERSITY
OF TECHNOLOGY & INNOVATION

Ready to

Welcome

International Students

The wait is over!

Before you make a decision to travel, please ensure that:

1. Your country **does not have a travel ban** for overseas travel.
2. You have been issued a **e-VAL (Visa Approval Letter) and is Valid and not Expired.** **(We will be extending the expired VALs)**
3. Please note that your **Passport** must be **valid for at least 18 months** from the expected date of VAL Issuance. For example, 10th Feb 2021 - means your passport must be valid at least until 15th Aug 2022.
4. The Malaysian Mission (High Commission, Embassy or Consulate) in your country is open for you to apply **Single Entry Visa (SEV)** - *where applicable*.
5. You are **healthy and eligible to travel** to Malaysia.
6. You have **secured Accommodation for your stay in Malaysia.** Please fill the **Declaration of Accommodation** http://tiny.cc/AccommodationDeclaration
7. You are **willing to pay for the cost** of Quarantine & Covid-19 Tests.

Important Reminder - Passport Expiry Date

- Please note that your **Passport** must be **valid for at least 18 months** from the expected date of VAL Issuance. For example, 10th March 2021 – means **your passport must be valid at least until 15th September 2022.**

- Our Visa Processing Team will revert to you if you have to extend your passport for the issuance of eVAL (Visa Approval Letter).

New Students with valid e-Visa Approval Letter (eVAL)

Category of new students allowed to arrive in Malaysia
(except from United Kingdom, India, Bangladesh, Pakistan, Sri Lanka and Nepal)

BEFORE Arrival - New Students with valid eVAL (Visa Approval Letter)

Once the Immigration Department of Malaysia has approved the eVAL, the **eVAL and the Travel Authorization (Permission to Enter Malaysia)** together will be auto-generated and made available for download through EMGS Website. The Travel Authorization can be downloaded from here

mysafetravel - Make Payment of Quarantine and Covid-19 Tests at safetravel.myeg.com.my, proceed to download the **MyQR by MyEG** mobile app and log in with your registered account. Payment should be made before travelling.

You are required to have the following documents before the date of departure:

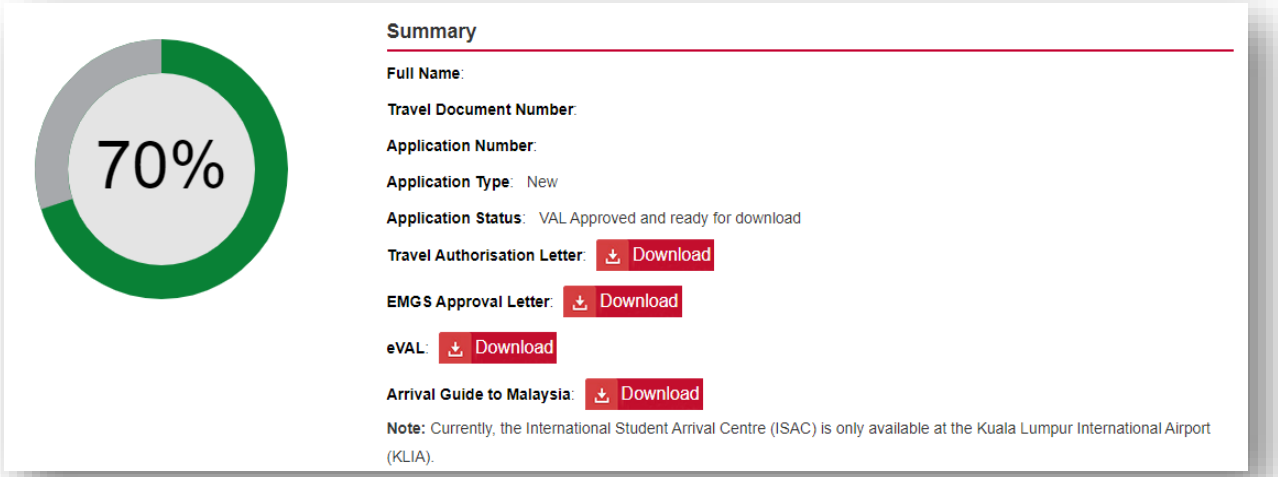
- Travel Authorisation Letter (Permission to Enter Malaysia)
- Flight tickets and copy of Passport
- Payment Receipt of COVID-19 Screening Tests and Quarantine Charges for Travelers coming into Malaysia. https://safetravel.myeg.com.my/ (payment should be made before travelling)

Single Entry Visa - For countries that require visa to enter Malaysia, you are also REQUIRED to apply for a Visa with Reference (VDR) at the nearest Malaysian Embassy / High Commission / Consulate General together with Travel Authorisation. (Please see Slide No 10 and 11 for details)

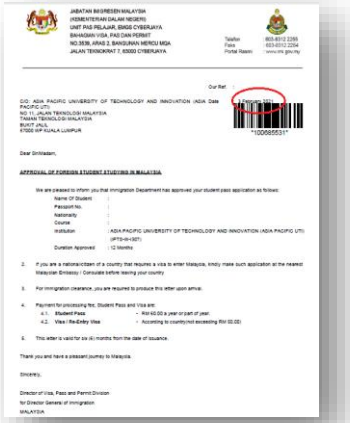
You are required to undergo the RT-PCR Covid-19 Test **three (3) days** before travelling to Malaysia. The RT-PCR Covid-19 test result must be translated in **ENGLISH** so that the respective authorities in Malaysia can inspect it.

BEFORE Arrival - New Students with valid eVAL (Visa Approval Letter)

01 Once the Immigration Department of Malaysia has approved the eVAL, the **eVAL and the Travel Authorization (Permission to Enter Malaysia)** together will be auto-generated and made available for download through EMGS Website. The Travel Authorization can be downloaded from: https://visa.educationmalaysia.gov.my/emgs/application/searchForm



e-VAL – Visa Approval Letter



Travel Authorisation Letter

02 Fill up the **Students Arrival Form** at http://tiny.cc/ArrivalsControl

BEFORE Arrival - New Students with valid eVAL (Visa Approval Letter)

Once the Immigration Department of Malaysia has approved the eVAL, the **eVAL and the Travel Authorization (Permission to Enter Malaysia)** together will be auto-generated and made available for download through EMGS Website. The Travel Authorization can be downloaded from here

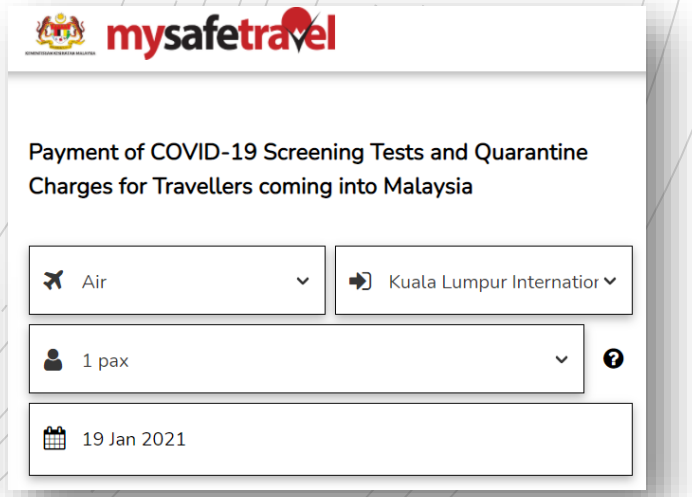
mysafetravel - Make Payment of Quarantine and Covid-19 Tests at **safetravel.myeg.com.my**, proceed to download the **MyQR by MyEG** mobile app and log in with your registered account. You will have to submit the payment receipts together with flight ticket to Malaysian Mission to obtain Entry Permit & SEV (where required).

Book your Quarantine Hotel

STEP 1: Go to https://safetravel.myeg.com.my/
STEP 2: Register with your personal details.
STEP 3: Login to your Account and choose the Quarantine Package.
STEP 4: Make the payment online.
STEP 5: Download MYQR by MYEG mobile app.
STEP 6: Login using your credentials.
Step 7: Download the generated QR code from the app.

Book your Flight Ticket

Do ensure the flight ticket purchased in **at least 10 days** away.



Single Entry Visa (SEV) - Required

STUDENTS FROM THE FOLLOWING VISA REQUIRED NATIONAL MUST OBTAIN SINGLE ENTRY VISA (SEV) FROM MALAYSIA REPRESENTATIVE OFFICE OVERSEA BEFORE ENTERING MALAYSIA. STUDENTS MUST ALSO PROVIDE VISA APPROVAL LETTER (VAL) AT THE POINT OF ENTRY

Algeria
Argentina
Austria
Bahrain
Bangladesh
Belgium
Bosnia Herzegovina
Brazil
Cambodia
Cameroon
Chile
China
Croatia
Cuba
Czech Republic
Egypt
Finland
France
Germany
Ghana
Guinea Republic
Hong Kong (C.I / D.I)
Hong Kong SAR / BNO
Hungary
India
Indonesia
Iran
Iraq
Ireland
Italy
Japan
Jordan
Kazakhstan
Kosovo
Kuwait
Lao PDR
Lebanon
Liechtenstein
Malta
Mexico
Morocco
Mozambique
Myanmar
Nepal
Netherland
Nigeria
North Korea
Oman
Pakistan
Philippines
Poland
Qatar
Romania
Russia
Rwanda
Samoa
Saudi Arabia
Senegal
Serbia Montenegro
South Africa
South Korea
Spain
Sri Lanka
St Marino
Sweden
Syria
Taiwan
Thailand
Turkey
Turkmenistan
Ukraine
United Arab Emirates
United Nations
United States
Uzbekistan
Venezuela
Viet Nam
Western Samoa
Yemen

Source - https://www.imi.gov.my/portal2017/index.php/en/main-services/pass.html?id=288

Single Entry Visa (SEV) - Not Required

STUDENTS FROM THE FOLLOWING NON VISA REQUIRED NATIONAL MAY PROCEED TO ENTER MALAYSIA BY PROVIDING THE 'VISA APPROVAL LETTER' (VAL) AT THE POINT OF ENTRY

Antigua & Bermuda
Australia
Bahamas
Barbados
Belize
Botswana
Brunei
Canada
Dominica
Fiji
Gambia
Grenada
Guyana
Ireland
Jamaica
Kenya
Kiribati
Lesotho
Liechtenstein
Malawi
Maldives
Mauritius
Namibia
Nauru
Netherland
New Zealand
Papua New Guinea
Seychelles
Singapore
Solomon Island
South Africa
St Kitts & Nevis
St Lucia
St Marino
St Vincent Grenadine
Swaziland
Switzerland
Tanzania
Tonga
Trinidad & Tobago
Gilbert Isl Tuvalu
Uganda
United Kingdom
Vanuatu
Western Samoa
Zaire
Zambia
Zimbabwe

STUDENTS FROM THE FOLLOWING VISA REQUIRED NATIONAL WITHOUT MALAYSIA REPRESENTATIVE OFFICE ARE PERMITTED TO ENTER WITHOUT SINGLE ENTRY VISA. HOWEVER, STUDENTS MUST PROVIDE THE 'VISA APPROVAL LETTER'(VAL) AT THE POINT OF ENTRY

Afghanistan
Albania
Angola
Armenia
Azerbaijan
Belarus
Benin
Bhutan
Bolivia
Bulgaria
Burkina Faso
Burundi
Cape Verde
Central African Rep
Chad
Colombia
Comoros
Congo Demo. Rep
Congo Republic
Costa Rica
Denmark
Djibouti
El Salvador
Equador
Equat. Guinea
Eritrea
Estonia
Ethiopia
Gabon
Georgia
Greece
Guatemala
Guinea-Bissau
Haiti
Honduras
Iceland
Ivory Coast
Kyrgyzstan
Kyrgyz Republic
Latvia
Liberia
Libya
Lithuania
Luxembourg
Macao
Macao SAR
Macedonia
Madagascar
Mali
Moldova
Mauritania
Monaco
Mongolia
Nicaragua
Niger
Norway
Palestine
Panama
Paraguay
Portugal
Sao Tome & Principe
Slovakia
Slovenia
Somali
Somalia
Suriname
Tajikistan
Togo
Tunisia
Upper Volta
Uruguay
Vatican City
Western Sahara
Yugoslavia

Source - https://www.imi.gov.my/portal2017/index.php/en/main-services/pass.html?id=288

BEFORE YOU TRAVEL

Students are required to download the MySejahtera app from iOS App Store, Google Play Store or Huawei AppGallery to complete all the required information three (3) days prior to the arrival gate.

WELCOME
Kuala Lumpur
KLIA & KLIA 2
Airports

UPON Arrival (New students with eVAL)

You can only enter Malaysia via these Authorised Entry points: KLIA / KLIA 2.International Students that attempt to enter Malaysia from other entry points will be denied entry and may risk being deported to their country of origin.

You are required to have the following documents:

- Student Visa Approval Letter (e-VAL)
- Travel Authorisation Letter (Permission to Enter Malaysia)
- Single-Entry Visa (SEV) in your Passport *(where applicable)*

Students are required to comply with the mandatory quarantine for 7 days or 10 days or 14 days upon arrival to Malaysia before continuing their studies. This is subject to them furnishing their RT-PCR Covid-19 test results at the international arrival gate. International students that are not able to provide RT-PCR Covid-19 test results or if the test results are not valid/acceptable by Ministry of Health, the students will be subjected to a quarantine period of 10 days. **If you have transit of more than 12 hours during your journey, you will have to do a 10 days Quarantine.** 14 days mandatory quarantine period is required for students travelling from specific countries (see pg. 15). You may have to undergo a RT-PCR Covid-19 Test at your arrival at KLIA/KLIA2, subject to Ministry of Health (MOH) authorities.

You will have to present the QR code generated from the mobile app at KLIA/KLIA2 International Airport. Once the QR code is verified, you will proceed to immigration, to collect your luggage and to Quarantine Station (Hotel).

Unfortunately, If you are tested POSITIVE, our Ministry of Health Officers will arrange for medical treatment at a hospital. The cost of the treatment will be borne by the students.

14 Days Mandatory Quarantine Period for Students Travelling from following Countries

Argentina	Czech Republic	Japan	Rwanda
Austria	Denmark	Lithuania	South Africa
Bangladesh	France	Mexico	Spain
Belgium	Germany	Mozambique	Sweden
Brazil	Greece	Netherlands	Switzerland
Cambodia	India	Nigeria	Tanzania
Canada	Iraq	Norway	Turkey
Chile	Ireland	Peru	UAE
China	Israel	Philippines	United Kingdom
Colombia	Italy	Qatar	USA

All students are required to top-up the remaining quarantine payment at KLIA if students have not paid for 14 days quarantine cost.

Note: The above list is subject to change by Malaysian Authorities

AFTER Immigration Clearance

You will be transported to the Quarantine Station once you've cleared the Immigration and exited the Arrival Gate. You will undergo a **MANDATORY QUARANTINE period of 7 days or 10 days 0r 14 days** starting from your Arrival Date. All arrivals **do not have the option to choose the quarantine stations (Hotel)**. However, you may choose a premium hotel package at additional cost.

You are required to have MySejahtera application active at all times in your smartphone. You need to ensure your mobile phone, or the device is always with you and in active mode at all times during the surveillance and observation period. You shall ensure that all information provided in MySejahtera application is accurate and correct.

Mandatory Quarantine

7 Days / 10 Days / 14 Days

7 days or 10 days or 14 days Mandatory Quarantine borne by the student

Transport is provided to Quarantine Station and for Covid-19 test

Undergo RT-PCR/RTK Ag Covid-19 test 2 days on completion of the quarantine period

If tested negative, Release Order will be issued by the Ministry of Health, Malaysia

Important Notice : All costs (COVID-19 PCR test and expenses during quarantine shall be borne by the applicant. Failure to bear the quarantine costs or any monies due to the Government of Malaysia, the applicant's active pass will be cancelled, blacklisted in Immigration system and issued with Notice of 'Not To Land' (NTL) for deportation.

Mandatory Quarantine at Designated Quarantine Station (Hotel)

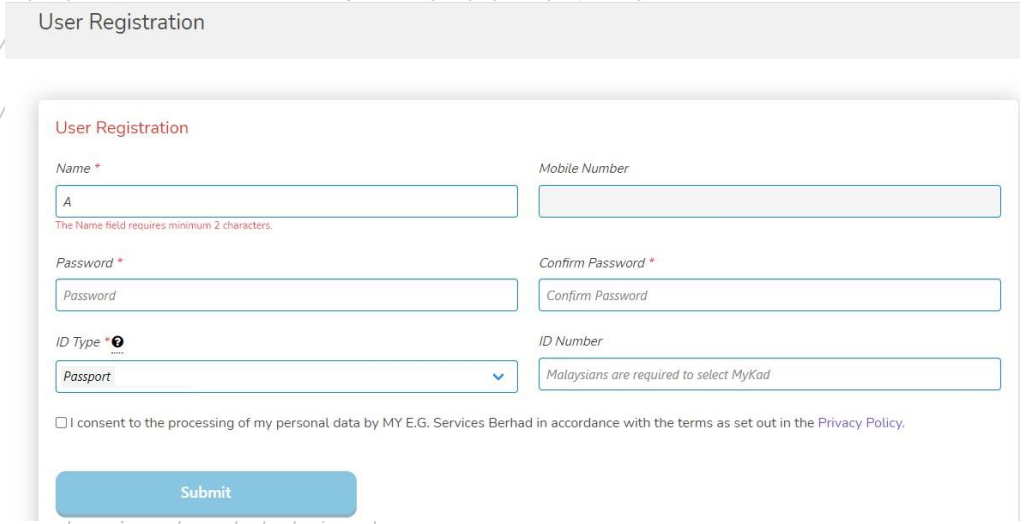
International students that are allowed entry into Malaysia will be subjected to:

- 7 days or 10 days or 14 days compulsory quarantine at designated Quarantine Station stipulated by the National Disaster Management Agency (NADMA) and Ministry of Health (MOH).
- The cost for Quarantine & Covid-19 Tests will be around RM 4,020 for 7 days, RM 4,470 for 10 days and RM 5,070 for 14 days. All arrivals do not have the option to choose the quarantine station, unless you have opted for Premium Packages.
- **Students must make an online payment at safetravel.myeg.com.my for Quarantine cost** before leaving for Malaysia

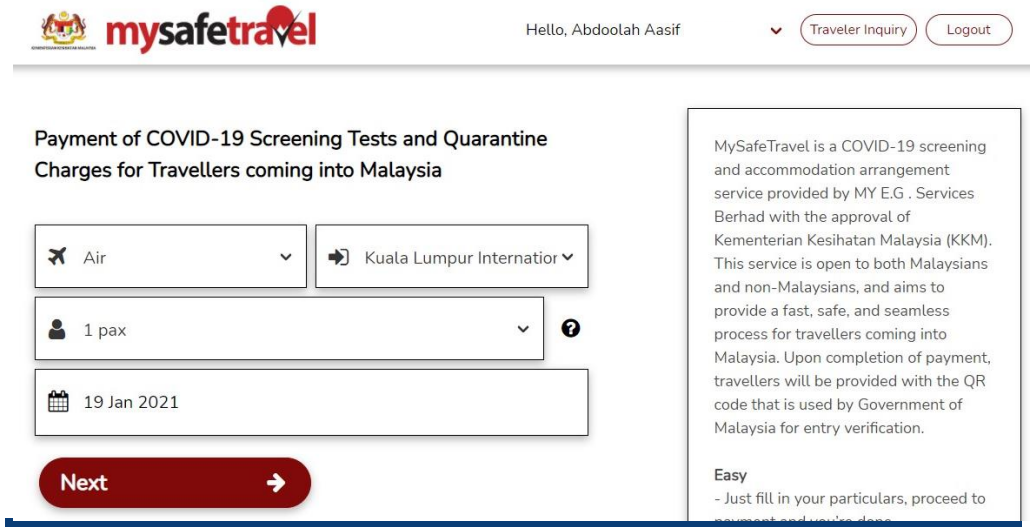
Estimated Quarantine Cost	Amount (RM)
RT-PCR & Antigen Test	RM 370
Accommodation Cost (RM 150/day)	1,500 (10 days of quarantine) / 1,050 (7 days of quarantine) / 2,100 (14 days of quarantine)
Fixed Charges (Quarantine Station Operations)	2,600
Total	**RM 4,020 (7 days) or RM 4,470 (10 days) or RM 5,070 (14 days)**

mysafetravel

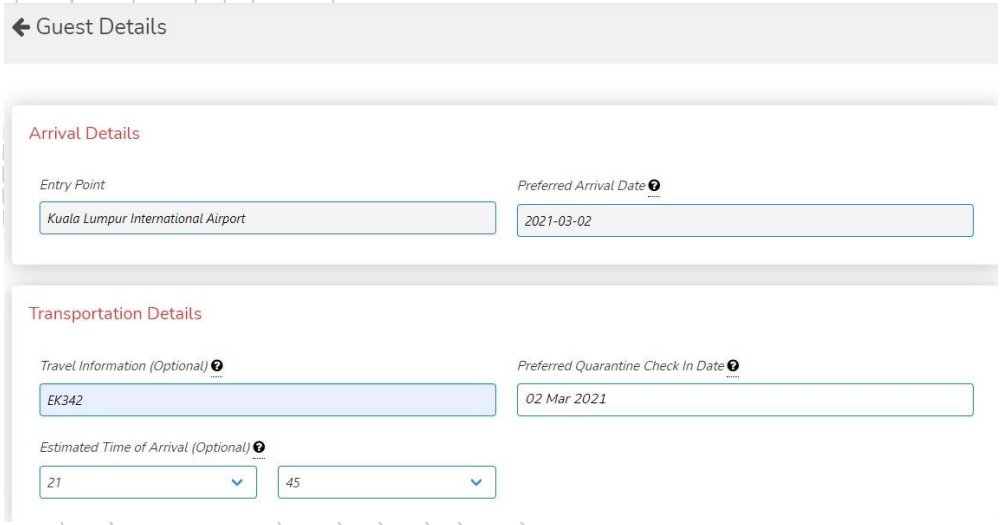
Step 1: Registration



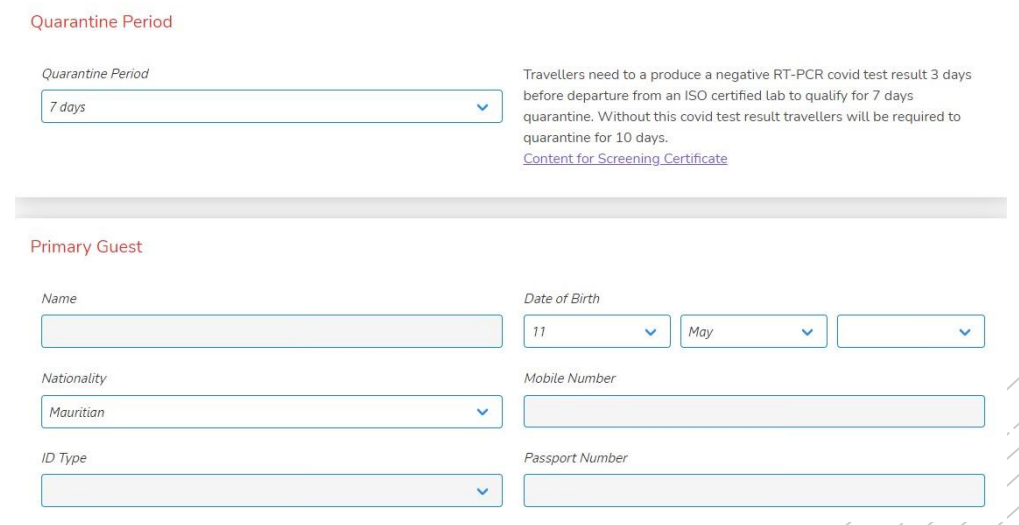
Step 2: Login & Select Arrival Date



Step 3: Input Arrival details



Step 4: Select Quarantine Duration



Step 5: Key in your Home Address & Address in Malaysia

Postal Address

Postal Address 1: ENDAH RIA

Postal Address 2 (Optional): Postal Address 2 (Optional)

Postal Postcode: 57000

Postal State: KUALA LUMPUR

Address In Malaysia

☑ My Malaysia address is the same as my postal address.

Malaysia Address 1: ENDAH RIA

Malaysia Address 2 (Optional): Malaysia Address 2 (Optional)

Malaysia Postcode: 57000

Malaysia State: Wilayah Persekutuan Kuala Lumpur

Step 6: Select Preferred Quarantine Package

Basic Quarantine Facilities

The Basic Package consists of a modest, no-frills hotel room with basic room amenities. Upon arrival government officials will determine the location of the hotel/quarantine centre including transportation. Travellers will be provided with three meals a day throughout their quarantine stay. Travellers will be provided with three meals a day throughout their quarantine stay.

Starts from RM 150.00 / night

Select Hotel

Premium

The Premium Package consists of a premium hotel room of the traveller's choice with standard amenities and higher quality service for a more comfortable and restful stay. Travellers can opt for upgraded room categories and a better choice of food and beverage to make their stay as pleasant as possible. Bookings should be made at least 5 days in advance as rooms are subject to availability. Travellers who sign up for this package will also receive special offers from our partner brands.

Starts from RM 287.50 / night

Select Hotel

Luxury

The Luxury Package consists of a luxurious hotel suite in a four-star or five-star hotel / resort offering a spacious room with a separate living space, a well-appointed bathroom, top of the range amenities and premium food & beverage. If you prefer maximum comfort, excellent service, and a relaxing stay, this is the package for you. A Meet & Greet concierge service upon arrival at KLIA. Bookings should be made at least 5 days in advance as rooms are subject to availability. Travellers who sign up for this package will also enjoy exclusive rewards and benefits from our partner brands.

Starts from RM 575.00 / night

Select Hotel

Step 7: Choose Quarantine Hotel (only for Premium & Luxury Package)

Basic Quarantine Facilities

Arrival Details

Entry Point: Kuala Lumpur International Airport

Preferred Arrival Date: 2021-03-02

Standard Quarantine Station

- ✔ 3 meals (Breakfast-8am ; Lunch-12.30pm ; Dinner-7pm)
- ✔ Towel
- ✔ Room amenities
- ✔ Outside delivery (dry and essential item only allowed).

Location : Accommodations are allocated by Government officials based on situation & logistic arrangement of the day.

Price per guest as low as : RM 150.00

Book Now

Premium

Grand Millennium Kuala Lumpur

- ✔ Rates are inclusive of upgraded meals
- ✔ Free WIFI throughout your stay
- ✔ Excellent City View

Location : 160, Bukit Bintang St, Bukit Bintang, 55100 Kuala Lumpur, Federal Territory of Kuala Lumpur

Price per guest as low as : RM 446.20

Book Now

Impiana KLCC

- ✔ Daily Teatime & Premium Ice Cream Available
- ✔ Complimentary WIFI
- ✔ Gym equipment selection rental is available
- ✔ Coffee machine rental is available

Location : Impiana Klcc Hotel & Spa, 13, Jalan Pinang, Kuala Lumpur, 50450 Kuala Lumpur

Price per guest as low as : RM 339.25

Book Now

Luxury

Impiana KLCC Hotel

- ✔ Premium Menu
- ✔ Highly Recommended by many

Location : Impiana Klcc Hotel & Spa, 13, Jalan Pinang, Kuala Lumpur, 50450 Kuala Lumpur

Price per guest as low as : RM 575.00

Book Now

Grand Millennium Hotel Kuala Lumpur

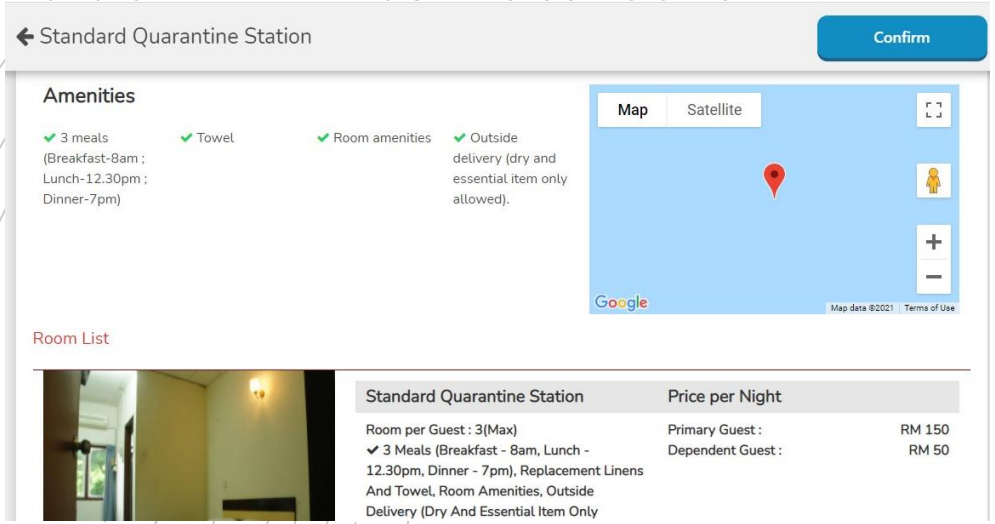
- ✔ Rates are inclusive of 4 upgraded meals (Breakfast Lunch Afternoon Coffee and Dinner)
- ✔ Free WIFI throughout your stay
- ✔ Excellent City View

Location : 160, Bukit Bintang St, Bukit Bintang, 55100 Kuala Lumpur, Federal Territory of Kuala Lumpur

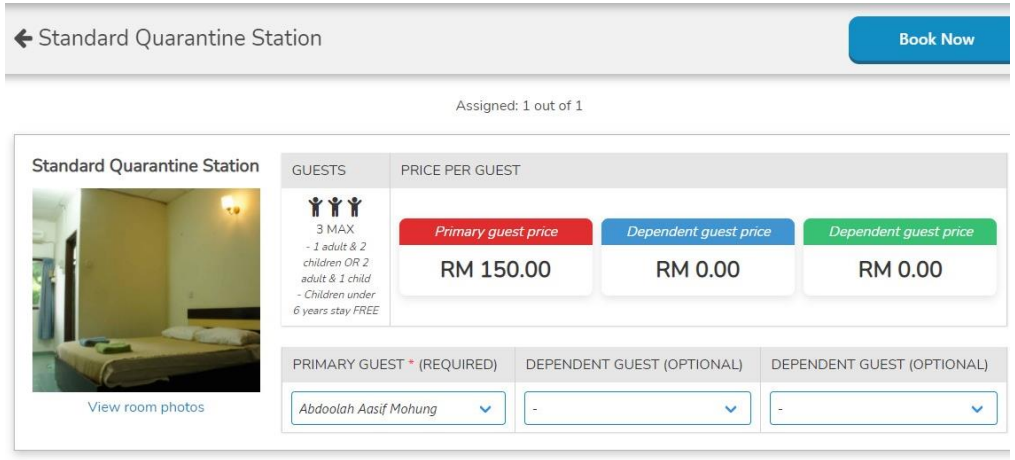
Price per guest as low as : RM 446.20

Book Now

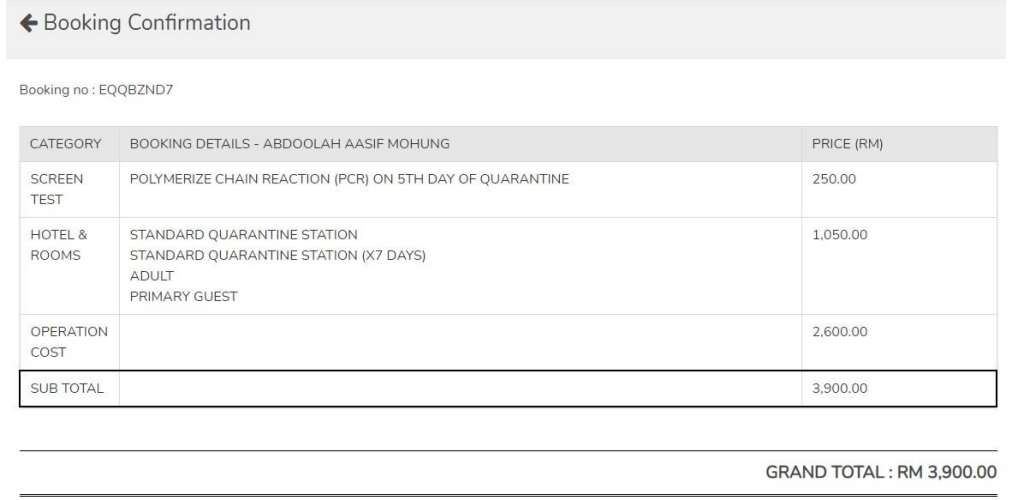
Step 8: Confirm the Quarantine Hotel



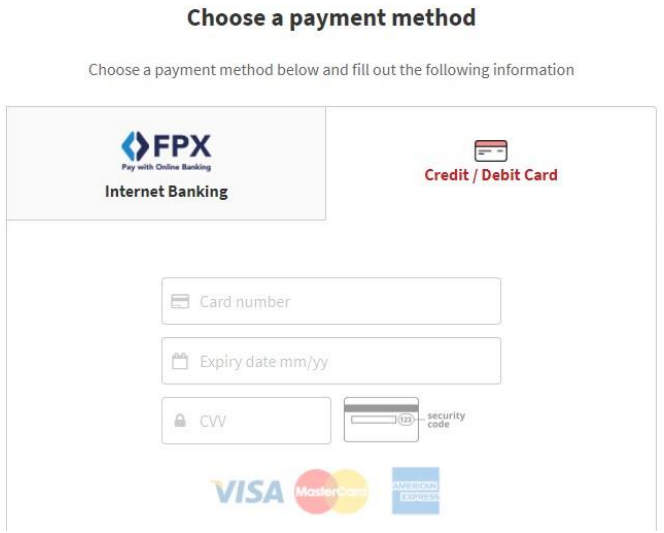
Step 9: Select the Guest Name



Step 10: Total Amount payable will be displayed



Step 11: Select Payment Method

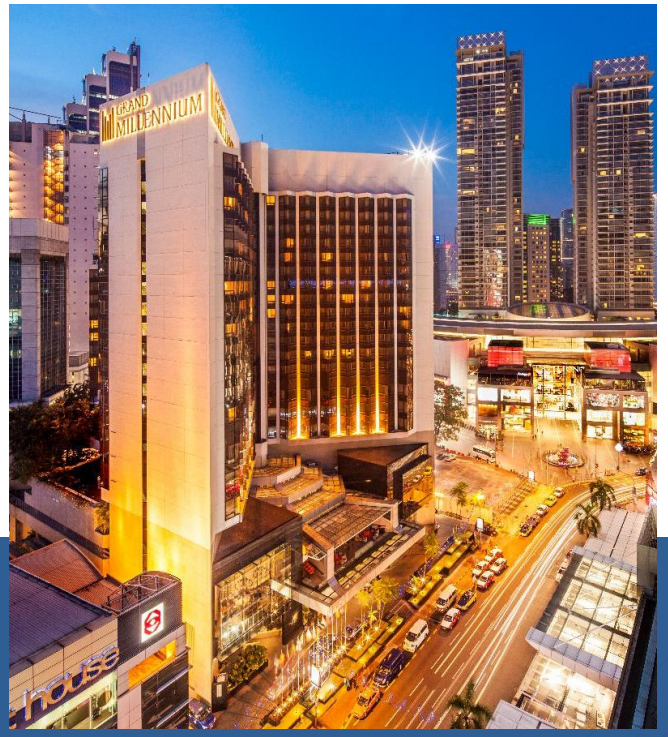


Quarantine Station (Hotel) - Premium Packages

Students may choose premium packages at additional cost. Five Star Hotels such as Grand Millennium, Istana KLCC & Impiana KLCC are available under the premium packages.

Impiana KLCC

Istana KLCC



Grand Millennium

During Mandatory Quarantine

You are strictly required to adhere to the following while you are under Mandatory Quarantine:

- ✓ Be contactable at ALL times.
- ✓ Do keep in touch with your family using your Smartphone, and keep in touch with your University Welfare officer at all times.
- ✓ Remain only in the quarantine room during the entire period.
- ✓ No visitors are allowed in the room.
- ✓ Wear a face mask during your transportation at all times.
- ✓ You can attend your classes online using Microsoft Teams.
- ✓ In case of any emergency, immediately alert your Quarantine Station personnel.
- ✓ You are required to have the MySejahtera App active on your smartphone at all times.

Keep Connected

Be Positive

Stay Happy

Quarantine Station – RT-PCR/RTK AG TEST

During the Quarantine Period, students will be subjected to undergo RT-PCR/RTK Ag COVID-19 swab test on:

- the **5th day** of the quarantine period (For those that are subjected to a quarantine period of **seven (7) days**
- the **8th day** of the quarantine period (For those that are subjected to a quarantine period of **ten (10) days**
- the **12th day** of the quarantine period (For those that are subjected to a quarantine period of **fourteen (14) days**

Quarantine Pick up & Campus arrival

APU will pick up the students from their quarantine station (Hotel) and drop off to APU campus.

Welcome to your Campus!

Returning to Classes / Campus

You can report to campus, if:

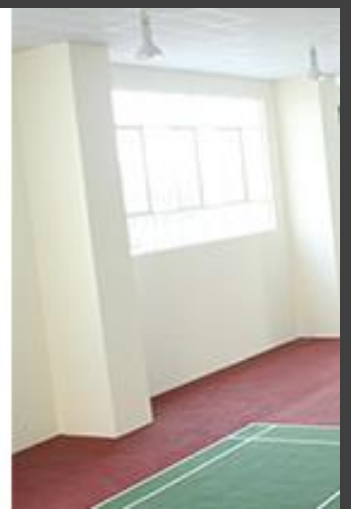
- You're tested NEGATIVE upon completion of the Quarantine period.
- You can check-in to your Accommodation.
- Release Order is issued by the Ministry of Health, Malaysia.

Quarantine pickup & Campus arrival

1. Quarantine Station pickup by APU.
2. Registration & Student Welcome.
3. APU Accommodation Check-in (where applicable).
4. Medical Screening (within 1 week of completion of your Quarantine).
5. Submit Passport for Student Pass Endorsement (3 days after Medical Screening).
6. Passport Collection (it could take 2-3 weeks for processing).
7. Bank Account Opening (after your Student Pass is endorsed).
8. Health Insurance Card Collection (normally 3-4 weeks).

Accommodation Options

On Campus



Accommodation Options

Off Campus (Endah Promenade)

Accommodation Options

Off Campus (Fortune Park)

Important Links

1. **Request Accommodation Booking with APU / Provide your Accommodation Details**
   http://tiny.cc/AccommodationDeclaration

2. **Where to Download e-VAL and Travel Authorization Approval?**
   https://visa.educationmalaysia.gov.my/emgs/application/searchForm/

3. **Where to download MySejahtera mobile application**
   https://mysejahtera.malaysia.gov.my/intro_en/

4. **Where to fill up & submit Students Arrival Details Form**
   http://tiny.cc/ArrivalsControl

5. **Quarantine and Covid-19 Screening Test Online Payment Facility**
   https://safetravel.myeg.com.my/

6. **Where to download MyQR by MyEG mobile app**
   Go to Play Store or Apple Store to download “MyQr by MEG”

FAQs

1. **Do I need to bring cash with me?**

   Student are advised to bring both cash and bank cards etc. Monthly living expense range from USD 400-600 depend on your lifestyle. You need to ensure your accommodation & fees has been paid before arrival.

2. **Can I buy a sim card at the airport?**

   Sim cards can be purchased at the airport upon arrival.

3. **Is there any money changer in the airport?**

   Money Changers are available in the airport.

4. **I have paid for 7 days Quarantine. But I was asked to stay for 10 days or 14 days . How do I make the payment?**

   Student can top up the outstanding amount at the airport.

5. **Can I meet my friends staying in the same Hotel?**

   It is compulsory for each individual to stay in their own room throughout the whole duration of the Quarantine period.

6. **When will my APU Accommodation be confirmed?**

   Your Accommodation will be confirmed when you provide us with details of your arrival and your payment for accommodation is made.

The wait is over!

CONTACT US

APU/APIIT Students Arrivals Control Centre

Email : Arrivals-Control@apu.edu.my

Arrival Control Centre

Hotline : +6017-2831300

Stay Safe Together