

COVID-19 UPDATE: FREQUENTLY ASKED QUESTIONS (FAQS) FOR STUDENTS WHO OPT-OUT FROM ONLINE LEARNING

9th April 2020

Dear Students,

Further to our notification to students from eligible intakes regarding the opt-out option for Online Learning, please find the list of Frequently Asked Questions (FAQs) related to this option during this period of Movement Control Order (MCO).

If you have any further queries on this option, you may get in touch with our Administrative Services team via e-mail: optout-admin@apu.edu.my.

If you have any further queries related to the COVID-19 advisories from APU & APIIT, please visit http://www.apu.edu.my/covid-19-frequently-asked-questions-faqs-current-students. You may also get in touch with us via Microsoft Teams: https://bit.ly/3d3UoQb

Stay Safe, Stay Healthy.

APU Administrative Services

1) How do I know the date of the commencement of the next intake/semester as it might affect my decision to opt-out?

Based on the e-mail that you've received, please refer to the Opt-Out Form (screenshot as below) for Guidance for your specific intake, in terms of which intake you may be able to join assuming we can continue with physical classes on campus by that time. The tentative commencement date for your next Semester will be displayed in the form for your confirmation. If your intake code is not listed, it would mean that the Opt-Out option is not available.





2) I am a student under sponsorship by the sponsorship body (Government, Embassy, etc). Would it affect my sponsorship?

We would advise you to check with your sponsorship body. You need to obtain the consent of your sponsor/parent to opt-out of Online Learning which will delay your studies.

3) I am under Merit Scholarship. Is there any impact to the Scholarship if I were to optout from Digital Learning?

It will not affect your Merit Scholarship.

4) I am a student under PTPTN. Would it affect my PTPN Loan?

Students on PTPTN loans are bound by the terms of their Loan Agreements that do not allow deferment of their studies. Any variations to your study programme may impact on the status of your PTPTN Loan. As such, until such time that we receive further guidance from PTPTN, you are advised not to Opt-Out of Online Learning at this time.

5) Do I have to pay the deferment fee or any additional fee for opting out from the current semester?

You do not have to pay the deferment fee. However, if you do not re-join the next available semester intake without any good/reasonable reason(s) and wish to further defer your semester, there could be a deferment fee of RM200.00 to be imposed by the University based on the normal Fee Policy. Please note that further deferment may affect your date of completion of the programme.

6) If I wish to opt-out from the current semester, what will happen to my current tuition fee which I had paid?

Your current tuition fee will be carried forward to the next semester's intake. You do not need to pay the semester fee again for the next semester intake. However, if you do not re-join the next available semester intake without any good/reasonable reason(s) and wish to further defer your semester, there could be a deferment fee of RM200.00 to be imposed by the University based on the normal Fee Policy. Please note that further deferment may affect your date of completion of the programme.

7) I am halfway in my current semester. If I wish to opt-out, do I have the option to join halfway into the next semester intake or do I have to join from the beginning of the next semester intake?

You must join from the beginning of the next available semester intake.

8) If I wish to opt-out now, do I have to redo the in-course (assignments &, etc) for the current semester which I have completed?

Yes, you will need to do a new set of assessments in the next semester/intake. The current incourse assignment grades cannot be carried forward to the next available semester intake.

9) If I wish to opt-out now, what will happen to my Staffordshire University dual degree / 3+0 UK Degree?

The intake which has been offered to you as an option will still be offered with the Dual Award. However, if you do not join the next opt-out intake and wish to further defer your semester, there may be no Dual award / UK Degree award available. Please write to us if in doubt at optout-admin@apu.edu.my on your programme and option available.

10) I am supposed to graduate by 2023 with a Dual Degree Award. If I choose to opt-out, this will delay my graduation. Am I still eligible for the Dual Degree Award?

The intake which has been offered to you as an option will still be offered with the Dual Award. However, if you do not join the next opt-out intake and wish to further defer your semester, there may be no Dual award available. Please write to us if in doubt at optout-admin@apu.edu.my on your programme and option available.

11) Will I be getting the same lecturers if I opt out now?

We have several lecturers teaching the same module and they may or may not be assigned to teach the next opt-out intake.

12) I am staying in APU Accommodations. If I decided to opt-out, what about the rental? Do I have to continue the payment?

The rental for accommodation remains the same, however, you have an option to check-out without giving notice during the MCO, and the room can be allocated to others on the waiting list.

13) When can we start face-to-face classes, if I decided not to opt-out?

We anticipate it may take a minimum of 4 weeks from the time of lifting off the Movement Control Order (MCO) for all students to eventually return to campus.

14) If I decided to opt-out but my classmates choose to continue with Online Learning, will we still be in the same intake?

No, you will be in a different intake. Your classmates will continue with Online Learning if they did not opt-out.

15) What if I choose to continue with Online Learning but most of my classmates choose to Opt-Out. Will my intake be cancelled?

No, your intake will remain as it is and you will continue with Online Learning.

16) If I choose to Opt-Out, what is the impact to my Student Visa? Will I face any issues during the visa renewal?

At this stage, we are unable to confirm the impact of your Student Visa status (for international students), as we have not received advice from the authorities in this regard. We will work with the authorities to try to resolve this and we hope there will be flexibilities given due to this pandemic.

Please be reminded that your Student Visa renewal approval is subject to your attendance of 80% and CGPA 2.0 and above.